

When Plan Coverage Starts and Ends

All new-vehicle plans commence from the warranty start date (the original in-service date of the vehicle) and from zero metrage. Substitute transportation coverage begins on the date the contract is purchased, subject to acceptance by Chrysler Canada. Plan expiration is specified in your plan provision.

Eligible Vehicles

Chrysler Canada Inc. vehicles that have 3/60 Basic and 5/100 or 2002 model year with 7/115 Powertrain Warranty and are less than four years in service, and have accumulated fewer than 60,000 kilometres, except for the following: vehicles involved in an accident to the extent of becoming an insurance write-off; vehicles used to plough snow, used for towing or used in dump truck services; vehicles used off-road; vehicles altered or converted from specified original Chrysler equipment; motor homes; and vehicles not built to Canadian specifications (including all imported vehicles except those allowed by Chrysler Canada Inc.) or not registered in Canada.

Vehicles used in competitive events, pulling a trailer that exceeds the rated capacity of the vehicle, or failing to adhere to the requirements for vehicles used to pull a trailer as outlined in the Owner’s Manual are not eligible.

Personalized Terms and Conditions Welcome Kit



Upon receipt and acceptance of your application by Chrysler, as submitted by your selling dealership, you will be mailed a personalized welcome letter confirming your entitlement to the benefits of the contract you purchased, a member’s card and the Terms and Conditions Outline. This will identify you and your vehicle to any Chrysler Retailer in Canada, or the United States, as being eligible for plan services for the period of the terms selected. The member’s card is to be presented to the retailer when requesting plan services.

Owner’s Responsibility

The owner’s responsibility is to properly operate, care for and maintain the vehicle as prescribed in the Owner’s Manual supplied by Chrysler with each new vehicle.

Plan Service/Toll-Free Number


Plan service will be provided by the retailer who sold you the plan. In the event that you cannot return to the selling retailer for service, you may request plan service from any Chrysler Retailer in the United States or Canada. If you are unable to obtain plan service from an authorized retailer, you can call the toll-free number to receive service instructions.



“The one option  
you shouldn’t be without. ”

Chrysler Canada Inc.

The MAXIMUM  
in customer care



This brochure is for your general information. Complete details are provided in the Terms and Conditions of the plans. Chrysler Canada Inc. reserves the right to change or discontinue plans or to change pricing without notice and without incurring obligation.

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Chrysler Service Contracts also provide these additional features and benefits...fully backed by Chrysler Canada Inc.

Chrysler Roadside Assistance

- 24 hours a day, 365 days of the year, nationwide, for the duration of the plan
- Towing to the nearest Chrysler Retailer
- Winching
- Battery boost
- Lock and key service
- Delivery of fuel to a stranded vehicle
- Emergency flat tire change
- Travel planning
- Trip interruption

Car Rental Allowance

For the duration of the plan selected, the plan covers up to \$50 per day (five days maximum), any time a covered component fails, and repairs take overnight.

Deductible: \$0

North America-wide Service

Chrysler Retailers are located throughout Canada and the Continental United States.

Transferable at No Cost

The unexpired portion of the plan coverage may be transferred to the subsequent retail purchaser at no cost, within 30 days of the date of sale. (Ask your retailer for details.)

Higher Resale Value

The Chrysler Service Contract enhances the resale value of your vehicle.

No Commitment for 60 Days

The first 60 days are considered a trial period. Should you decide to cancel within this period, you will receive full reimbursement of your plan purchase price, less any paid claims.

Chrysler Service Contracts are tailored to your personal driving habits and length of ownership. It’s as easy as 1, 2, 3.



YEAR 1	YEAR 2	YEAR 3	YEAR 4	YEAR 5	YEAR 6	YEAR 7
5/100,000-km* Factory Powertrain Warranty – Covers Major Powertrain Components on Your New Vehicle.					 Extended Powertrain Coverage <sup>1</sup>	
3 Year/60,000-km* Basic Factory Warranty – Covers Factory-Installed Components on Your New Vehicle.			 Extended “Gold” Component Coverage <sup>2</sup>			
			 Extended “Gold Plus” Component Coverage <sup>3</sup>			

Our Commitment:  
The MAXIMUM in customer care!

As complete as our new warranty is, it does not give you total protection for the typical ownership period of five years, nor does it provide the regular maintenance which is required to keep your new vehicle at its optimal operating condition. If you lease a vehicle, you should be aware of your obligation to maintain and repair the vehicle.

Chrysler Service Contracts can enhance your new vehicle’s warranty right from the day of delivery and pick up where it leaves off, providing mechanical coverage for most major components, along with plans that provide basic maintenance and Tire Road Hazard Protection. There are 28 plans available to suit most needs for the average length of ownership. For “peace of mind” protection, see your retailer to assist in selecting the plan that is right for you.

Vehicle Repair Cost Comparison<sup>1</sup>

Historically, our automotive repair costs have increased each year. This chart gives you a general idea of what repairs might cost without a Chrysler Service Contract.

Component	1999	2003	2007	2010
Engine Overhaul/ Replacement	\$4290	\$5447	\$6012	?
Transmission Overhaul/ Replacement	\$3130	\$3653	\$4557	?
Air Conditioner (Compressor)	\$735	\$926	\$693	?
Body Control Module	\$540	\$660	\$579	?
Power Window Motor	\$360	\$412	\$451	?

<sup>1</sup>These prices indicate approximate repair costs. They are not intended to be used as actual list prices if repairs were to be performed at a Chrysler retailer.

Extended Powertrain Coverage

If you regularly travel between 20,000 and 32,000 kilometres per year, Plan 485 is most suited to your requirements.

If you intend to keep your vehicle for longer than the factory warranty and drive slightly less than 20,000 kilometres per year, consider Plan 486.

If you drive slightly more than 20,000 kilometres per year, consider Plan 487.

For the high mileage driver (up to 40,000 kilometres per year), Plan 488 is most suited to your requirements.

- Sample powertrain components covered are:
- engine
  - transmission
  - front-wheel drive
  - rear-wheel drive
  - four-wheel drive (4x4)
  - all-wheel drive
  - all internal components for items listed above

Maximum terms available on new vehicles registered in Canada only.

Plan Code	Term	Distance
Plan 485	5 years or	160,000 km*
Plan 486	7 years or	115,000 km*
Plan 487	7 years or	160,000 km*
Plan 488	5 years or	200,000 km*

\*Whichever occurs first. Measured from the vehicle’s warranty start date (the original in-service date of the vehicle) and from zero metrage.

Enhance Your Vehicle’s Powertrain Warranty with Extended “Gold” Component Coverage

Each plan provides full mechanical repair protection to non-powertrain (Gold) components. Plans 416, 417, 418, 419, 410 and 411 also provide full mechanical protection against powertrain component repairs beyond your vehicle’s 5-year or 100,000-kilometre Factory Powertrain Warranty coverage; see Extended Powertrain Coverage for components.

- Sample Gold components covered are:
- steering
  - air conditioning
  - engine cooling and fuel
  - front suspension
  - rear suspension
  - instrumentation
  - electrical
  - brakes and anti-lock components (brake pads, shoes, rotors and drums are not covered at any time)

Maximum terms available on new vehicles registered in Canada only.

Plan Code	Term	Distance
Plan 412	3 years or	80,000 km*
Plan 413	4 years or	100,000 km*
Plan 414	4 years or	80,000 km*
Plan 415	5 years or	100,000 km*
Plan 416 <sup>1</sup>	6 years or	120,000 km*
Plan 417 <sup>1</sup>	5 years or	120,000 km*
Plan 418 <sup>1</sup>	5 years or	160,000 km*
Plan 419 <sup>1</sup>	7 years or	115,000 km*
Plan 410 <sup>1</sup>	7 years or	160,000 km*
Plan 411 <sup>1</sup>	5 years or	200,000 km*

\*Whichever occurs first. Measured from the vehicle’s warranty start date (the original in-service date of the vehicle) and from zero metrage.  
<sup>1</sup>These plans include powertrain components after 5 years or 100,000 kilometres.

Enhance Your Vehicle’s Factory Powertrain Warranty with Extended “Gold Plus” Component Coverage and Maintenance Services

The most complete protection available for your new vehicle is one of the 16 “Gold Plus” Service Contracts which combine the benefits of “Gold” (non-powertrain) Component Coverage. PLUS: the most important vehicle maintenance function: regular engine oil and filter changes; PLUS: tire rotation; PLUS: Tire Road Hazard Protection; PLUS: your vehicle need not be kept overnight before rental allowance eligibility is met.

“Gold Plus” Plans Provide the Following Features and Benefits

- + Mechanical repair coverage for non-powertrain components
- + Engine oil and oil filter changes
- + Tire rotation (every six months or 10,000 kilometres)
- + Rental car allowance for same-day warranty or contract repairs (excluding maintenance).
- + Tire Road Hazard Protection that provides full or pro rata replacement on the original four tires or tire repairs

Maximum terms available on new vehicles registered in Canada only.

Plan Code	Term	Distance
Plan 421	24 months or	40,000 km*
Plan 422	24 months or	50,000 km*
Plan 437	27 months or	45,000 km*
Plan 438	27 months or	55,000 km*
Plan 430	30 months or	50,000 km*
Plan 431	30 months or	65,000 km*
Plan 423	3 years or	60,000 km*
Plan 420	3 years or	80,000 km*
Plan 432	39 months or	65,000 km*
Plan 433	39 months or	85,000 km*
Plan 427	42 months or	70,000 km*
Plan 428	42 months or	90,000 km*
Plan 424	4 years or	80,000 km*
Plan 426	4 years or	100,000 km*
Plan 425	5 years or	100,000 km*
Plan 434	5 years or	160,000 km*

\*Whichever occurs first. Measured from the vehicle’s warranty start date (the original in-service date of the vehicle) and from zero metrage.