

Uconnect®

8.4 inch Display



# Radio Instruction Manual

GET STARTED



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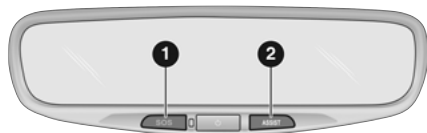
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# UCONNECT INTRODUCTION

## IDENTIFYING YOUR RADIO

Vehicles with an Assist and an SOS button are connected vehicles. These buttons will be located on either the rearview mirror or overhead console, depending on the vehicle.

For more information on registering, activating, and using Connected Services ➔ page 77.



M1001000819US

**Rearview Mirror ASSIST/SOS Buttons**

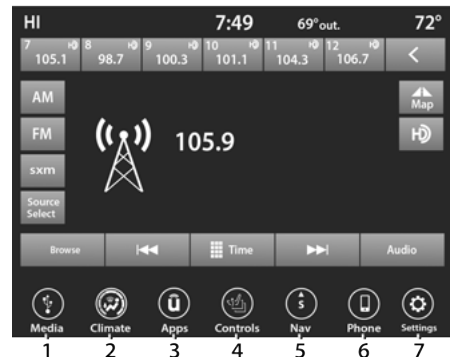
- 1 — SOS Button
- 2 — ASSIST Button



**Overhead Console ASSIST/SOS Buttons**

- 1 — ASSIST Button
- 2 — SOS Button

## SYSTEM OVERVIEW





**Uconnect 4/4C/4C NAV With 8.4-inch Display**



- 1 — Radio/Media Button
- 2 — Climate Button
- 3 — Apps Button
- 4 — Controls Button
- 5 — Navigation Button (if equipped)
- 6 — Phone Button
- 7 — Settings Button

# NOTE:

Uconnect screen images are for illustration purposes only and may not reflect exact software for your vehicle.

1

Feature	Description
Radio/Media	Press the Radio button or Media button to enter Radio Mode/Media Mode and access the radio functions and external audio sources ⇨ page 14.
Phone	Press the Phone button to enter Phone Mode and access the hands-free phone system ⇨ page 30.
Settings	Press the Settings button to access the Uconnect Settings. Refer to “Uconnect Settings” in “Multimedia” in the Owner’s Manual for further information.
	Push the Enter/Browse button on the faceplate to accept a highlighted selection on the screen. Rotate the Tune/Scroll rotary knob to scroll through a list or tune a radio station.
	Push the Screen Off button on the faceplate to turn the screen on or off.

Feature	Description
	<p>Push the Mute button on the faceplate to turn the audio of the radio system off. Push it again to turn the audio back on.</p>
	<p>Rotate the rotary knob to adjust the volume. Push the Volume &amp; On/Off button on the faceplate to turn the system on or off.</p> <p><b>NOTE:</b> Push and hold the Volume &amp; On/Off button for approximately 10 seconds to reset the radio manually. Doing this can also recover the radio screen from freezing or being stuck.</p>
<p><b>Controls</b></p>	<p>Press the Controls button to access vehicle-specific features like heated seats and steering wheel.</p>
<p><b>Apps</b></p>	<p>Press the Apps button to access a list of the available Uconnect apps.</p>
<p><b>Climate</b></p>	<p>Press the Climate button to enter Climate Mode and access the climate control functions.</p> <p>Refer to “Climate Controls” in “Getting To Know Your Vehicle” in the Owner’s Manual for further information.</p>
<p><b>Nav (Navigation) — If Equipped</b></p>	<p>Press the Nav button to enter Navigation Mode and use the system’s built-in navigation software ➞ page 50.</p>


## DRAG & DROP MENU BAR

Use this QR code to access your digital experience.

The Uconnect features and services in the main menu bar are easily customized for your preference. Simply follow these steps:



Uconnect 4/4C/4C NAV With 8.4-inch Display Drag & Drop

1. Press the Apps  button to open the App screen.
2. Press and hold, then drag the selected app to replace an existing shortcut in the main menu bar.

### NOTE:

This feature is only available if the vehicle is in PARK.

## Uconnect SETTINGS

Press the Settings button on the bottom bar of the touchscreen, or press the Apps button on the touchscreen, and then press the Settings button on the touchscreen to display the menu setting screen. In this mode, the Uconnect system allows you to access all of your programmable features.

When making a selection, press the button on the touchscreen to enter the desired menu. Once in the desired menu, press and release the preferred setting until a check mark appears next to the setting, showing that setting has been selected. Once the setting is complete, either press the Back Arrow button on the touchscreen to return to the previous

menu, or press the X button on the touchscreen to close out of the settings screen. Pressing the Up or Down Arrow button on the right side of the screen will allow you to scroll up or down through the available settings.

Refer to “Uconnect Settings” in “Multimedia” in the Owner’s Manual for further information.

### NOTE:

Depending on the vehicle’s options, available feature settings may vary.

## SECURITY FEATURES

### ROADSIDE ASSISTANCE CALL — IF EQUIPPED

If your vehicle is equipped with this feature and within cellular range, you may be able to connect to the following:

- Roadside Assistance Call
- SiriusXM Guardian™ Customer Care
- Uconnect Care Call
- Vehicle Care Call by pressing the ASSIST button on the Rearview Mirror of your vehicle

To the extent any such calls incur additional costs, you are responsible for them. For example, if towing services are needed, a charge may be incurred depending on your vehicle's warranty or the coverage of your insurance carrier. If Roadside Assistance Call is provided to your vehicle, you agree to be responsible for any additional roadside assistance service costs that you may incur.

SiriusXM Guardian™ may record and monitor your conversations with Roadside Assistance Call, SiriusXM Guardian™ Customer Care, Uconnect Care Call or Vehicle Care Call. Whether such conversations are initiated through the SiriusXM Guardian™ services in your vehicle, or via a landline or mobile telephone, the system may share information obtained through such recording and monitoring in accordance with regulatory requirements. You acknowledge, agree and consent to any recording, monitoring or sharing of information obtained through any such call recordings.

### SOS CALL — IF EQUIPPED

The SOS Call system is an embedded phone system that allows you to connect to an agent in an emergency. You can choose to press the SOS Call button on the Rearview Mirror or overhead console to contact an agent.

#### SOS Call Operating Instructions

1. Push the SOS Call button on the rearview mirror or overhead console.

#### NOTE:

In case the SOS Call button is pushed in error, there will be a 10 second delay before the SOS Call system initiates a call to an Emergency Services Agent. To cancel the SOS Call connection, push the SOS Call button on the rearview mirror or overhead console or press the Cancellation button on the Phone Screen. Termination of the SOS Call will turn the green LED light on the rearview mirror or overhead console off.

2. The LED light on the rearview mirror or overhead console will turn green once a connection to an Emergency Services Agent has been made.
3. Once a connection between the vehicle and an Emergency Services Agent is made, the SOS Call system may transmit the following important vehicle information to a Emergency Services Agent:
  - Indication that the occupant placed an SOS Call.
  - The vehicle brand.
  - The last known GPS coordinates of the vehicle — if equipped.
4. You should be able to speak with the Emergency Services Agent through the vehicle audio system to determine if additional help is needed.

### WARNING!

ALWAYS obey traffic laws and pay attention to the road. ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the features and applications in this vehicle. Only use the features and applications when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

### NOTE:

- Your vehicle may be transmitting data as authorized by the subscriber.
- Once a connection is made between the vehicle's SOS Call system and the Emergency Services Agent, the agent may be able to open a voice connection with the vehicle to determine if additional help is needed. Once the agent opens a voice connection with the vehicle's SOS Call system, the operator should be able to speak with you or other vehicle occupants and hear sounds occurring in the

vehicle. The vehicle's SOS Call system will attempt to remain connected with the agent until the agent terminates the connection.

5. The Emergency Services Agent may attempt to contact appropriate emergency responders and provide them with important vehicle information and GPS coordinates.

### WARNING!

- If anyone in the vehicle could be in danger (e.g., fire or smoke is visible, dangerous road conditions or location), do not wait for voice contact from an Emergency Services Agent. All occupants should exit the vehicle immediately and move to a safe location.
- Never place anything on or near the vehicle's operable network and GPS antennas. You could prevent operable network and GPS signal reception, which can prevent your vehicle from placing an emergency call. An operable network and GPS signal reception is required for the SOS Call system to function properly.

### WARNING!

- The SOS Call system is embedded into the vehicle's electrical system. Do not add aftermarket electrical equipment to the vehicle's electrical system. This may prevent your vehicle from sending a signal to initiate an emergency call. To avoid interference that can cause the SOS Call system to fail, never add aftermarket equipment (e.g., two-way mobile radio, CB radio, data recorder, etc.) to your vehicle's electrical system or modify the antennas on your vehicle. IF YOUR VEHICLE LOSES BATTERY POWER FOR ANY REASON (INCLUDING DURING OR AFTER AN ACCIDENT), THE UCONNECT FEATURES, APPS AND SERVICES, AMONG OTHERS, WILL NOT OPERATE.
- Modifications to any part of the SOS Call system could cause the air bag system to fail when you need it. You could be injured if the air bag system is not there to help protect you.

## SOS Call System Limitations

If the SOS Call system detects a malfunction, any of the following may occur at the time the malfunction is detected, and at the beginning of each ignition cycle:

- The rearview mirror light will continuously be illuminated red.
- The phone screen on the radio will display the following message “Vehicle phone requires service. Please contact your dealer”.
- An in-vehicle audio message will state “Vehicle phone requires service. Please contact your dealer”.

### WARNING!

- Ignoring the rearview mirror light could mean you will not have SOS Call services. If the rearview mirror light is illuminated, have an authorized dealer service the SOS Call system immediately.

(Continued)

### WARNING! (Continued)

- The Occupant Restraint Control module turns on the air bag warning light on the instrument panel if a malfunction in any part of the system is detected. If the air bag warning light is illuminated, have an authorized dealer service the Occupant Restraint Control system immediately.

Even if the SOS Call system is fully functional, factors beyond FCA US LLC's control may prevent or stop SOS Call system operation. These include, but are not limited to, the following factors:

- The ignition key is in OFF position.
- The vehicle's electrical systems are not intact.
- The vehicle battery loses power or becomes disconnected during a vehicle crash.
- The SOS Call system software and/or hardware are damaged during a crash.
- LTE (voice/data), 3G or 4G (data) coverage, and/or Global Positioning Satellite signals are unavailable or obstructed.

- LTE, 3G or 4G and GPS.
- Network congestion.
- Weather conditions.

### WARNING!

ALWAYS obey traffic laws and pay attention to the road. ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the features and applications in this vehicle. Only use the features and applications when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

### NOTE:

- Your vehicle may be transmitting data as authorized by the subscriber.
- Never place anything on or near the vehicle's or GPS antennas. You could prevent a GPS signal reception, which can prevent your vehicle from placing an emergency call. An operable network connection and a GPS signal is required for the SOS Call system to function properly ➤ page 12.

# SAFETY AND GENERAL INFORMATION

## SAFETY GUIDELINES

### WARNING!

ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the Uconnect features and applications in this vehicle. Only use Uconnect when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

Please read this manual carefully before using the system. It contains instructions on how to use the system in a safe and effective manner.

**Do NOT attach any object to the touchscreen. Doing so can result in damage to the touchscreen.**

Please read and follow these safety precautions. Failure to do so may result in injury or property damage.

- Glance at the screen only when safe to do so. If prolonged viewing of the screen is required, park in a safe location and set the parking brake.

- Stop use immediately if a problem occurs. Failure to do so may cause injury or damage to the product. See an authorized dealer for repair.
- Ensure the volume level of the system is set to a level that still allows you to hear outside traffic and emergency vehicles.

## CYBERSECURITY

Your vehicle may be a connected vehicle and may be equipped with both wired and wireless networks. These networks allow your vehicle to send and receive information. This information allows systems and features in your vehicle to function properly.

Your vehicle may be equipped with certain security features to reduce the risk of unauthorized and unlawful access to vehicle systems and wireless communications. Vehicle software technology continues to evolve over time and FCA US LLC, working with its suppliers, evaluates and takes appropriate steps as needed. Similar to a computer or other devices, your vehicle may require software updates to improve the usability and performance of your systems or to reduce the potential risk of

unauthorized and unlawful access to your vehicle systems.

The risk of unauthorized and unlawful access to your vehicle systems may still exist, even if the most recent version of vehicle software (such as Uconnect software) is installed.

### WARNING!

- It is not possible to know or to predict all of the possible outcomes if your vehicle's systems are breached. It may be possible that vehicle systems, including safety related systems, could be impaired or a loss of vehicle control could occur that may result in an accident involving serious injury or death.
- ONLY insert media (e.g., USB or CD) into your vehicle if it came from a trusted source. Media of unknown origin could possibly contain malicious software, and if installed in your vehicle, it may increase the possibility for vehicle systems to be breached.
- As always, if you experience unusual vehicle behavior, take your vehicle to your nearest authorized dealer immediately.

**NOTE:**

- FCA US LLC or your dealer may contact you directly regarding software updates.
- To help further improve vehicle security and minimize the potential risk of a security breach, vehicle owners should:
  - Routinely check [www.driveuconnect.com/support/software-update.html](http://www.driveuconnect.com/support/software-update.html) (US Residents) or [www.driveuconnect.ca](http://www.driveuconnect.ca) (Canadian Residents) to learn about available Uconnect software updates.
  - Only connect and use trusted media devices (e.g. personal mobile phones, USBs, CDs).

**SAFE USAGE OF THE UCONNECT SYSTEM**

- The Uconnect system is a sophisticated electronic device. Do not let young children use the system.

- Permanent hearing loss may occur if you play your music or sound system at loud volumes. Exercise caution when setting the volume on the system.
- Keep drinks, rain and other sources of moisture away from the system. Besides damage to the system, moisture can cause electric shocks as with any electronic device.

**NOTE:**

Many features of this system are speed dependent. For your own safety, it is not possible to use some of the touchscreen features while the vehicle is in motion.

**CARE AND MAINTENANCE**

- Do not press the touchscreen with any hard or sharp objects (pen, USB stick, jewelry, etc.), which could scratch the surface.
- Do not spray any liquid or chemicals directly on the screen! Use a clean and dry microfiber lens cleaning cloth in order to clean the touchscreen.

- If necessary, use a lint-free cloth dampened with a cleaning solution, such as isopropyl alcohol or an isopropyl alcohol and water solution ratio of 50:50. Be sure to follow the solvent manufacturer's precautions and directions ⇨ page 12.

**GENERAL INFORMATION**

The following regulatory statement applies to all Radio Frequency (RF) devices equipped in this vehicle:

This device complies with Part 15 of the FCC Rules and with Innovation, Science, and Economic Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Innovation, Science and Economic Development applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

La operación de este equipo está sujeta a las siguientes dos condiciones:

1. es posible que este equipo o dispositivo no cause interferencia perjudicial y
2. este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

**NOTE:**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## UNCONNECT MODES

### STEERING WHEEL AUDIO CONTROLS

The remote sound system controls are located on the rear surface of the steering wheel at the three and nine o'clock positions.



**Remote Sound System Controls**

The right-hand control is a rocker-type switch with a push button in the center and controls the volume and mode of the sound system. Pushing the top of the rocker switch will increase the volume, and pushing the bottom of the rocker switch will decrease the volume.

Pushing the center button will make the radio switch between the various modes available (AM/FM/SXM or Media, etc.).

The left-hand control is a rocker-type switch with a push button in the center. The function of the left-hand control is different depending on which mode you are in.

The following describes the left-hand control operation in each mode:

### RADIO OPERATION

Pushing the top of the switch will Seek Up for the next available station and pushing the bottom of the switch will Seek Down for the next available station.

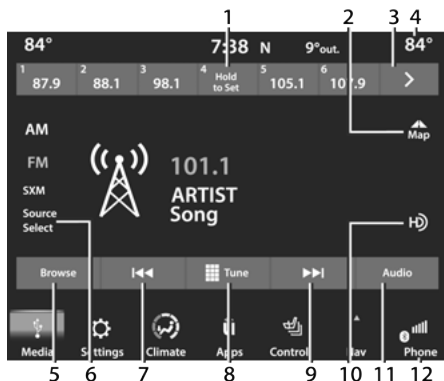
The button located in the center of the left-hand control will tune to the next preset station that you have programmed in the radio presets.

### MEDIA MODE

Pushing the top of the switch skips to the next track on the selected media (AUX/USB/Bluetooth®). Pushing the switch up twice will go forward two tracks. Pushing the bottom switch goes to the beginning of the current track, or the beginning of the previous track if it is within eight seconds after the current track begins to play. Double pressing the bottom button switch will skip to the previous track if it is after eight seconds into the current track.

## RADIO MODE

### RADIO CONTROLS



Uconnect 4/4C/4C NAV With 8.4-inch Display

- 1 — Preset Radio Stations
- 2 — Map Button
- 3 — View Next Preset Radio Station
- 4 — Status Bar
- 5 — Browse Button
- 6 — Source Select (if equipped with 4C/4C NAV)/Radio Bands
- 7 — Seek Down ◀◀

- 8 — Tune Button
- 9 — Seek Up ▶▶
- 10 — HD Radio™ (if equipped)
- 11 — Audio Settings
- 12 — Bottom Menu Bar

The radio is equipped with the following modes:

- AM
- FM
- SiriusXM® Satellite Radio (if equipped)

Press the Radio button or Media button on the touchscreen to enter the Radio Mode. The different tuner modes, AM, FM, and SXM, can then be selected by pressing the corresponding buttons in Radio Mode.

#### Volume & On/Off Control

Push the Volume & On/Off control knob to turn on and off the Uconnect system.

The electronic volume control turns continuously (360 degrees) in either direction, without stopping. Turning the Volume & On/Off control knob clockwise increases the volume, and counterclockwise decreases it.

When the audio system is turned on, the sound will be set at the same volume level as last played.

If equipped, your radio has the ability to perform a forced reset. This can be achieved by pushing and holding the Volume & On/Off control knob for 10 seconds. This feature is helpful if the radio freezes or crashes.

#### Mute Button

Push the Mute button to mute or unmute the system.

#### Tune/Scroll Control

Turn the rotary Tune/Scroll control knob clockwise to increase or counterclockwise to decrease the radio station frequency. Push the Enter/Browse button to choose a selection.

#### Seek

The Seek Up and Down functions are activated by pressing the double arrow buttons on the touchscreen to the right and left of the radio station display or by pushing the left steering wheel audio control button up or down.

**Seek Up ►► and Seek Down ◀◀**

Press and release the Seek Up ►► or Seek Down ◀◀ button to tune the radio to the next available station or channel. During a Seek Up/Down function, if the radio reaches the starting station after passing through the entire band two times, the radio will stop at the station where it began.

**Fast Seek Up ►► and Fast Seek Down ◀◀**

Press and hold, and then release the Seek Up ►► or Seek Down ◀◀ button to advance the radio through the available stations or channels at a faster rate. The radio stops at the next available station or channel when the button on the touchscreen is released.

**NOTE:**

Pressing and holding either the Seek Up ►► or Seek Down ◀◀ button will scan the different frequency bands at a slower rate.

**Direct Tune**

Press the Tune button located at the bottom of the radio screen to directly tune to a desired radio station or channel.

Press the available number button on the touchscreen to begin selecting a desired station. Once a number has been entered, any numbers that are no longer possible (stations that cannot be reached) will become deactivated/grayed out.

**Undo**


You can backspace an entry by pressing the Back ◀ button on the touchscreen.

**GO**


Once the last digit of a station has been entered, press “GO”. The Direct Tune screen will close, and the system will automatically tune to that station.

**Radio Voice Commands**

Use your voice to quickly get to the AM, FM, or SiriusXM® Satellite Radio stations you would like to hear. (Subscription or included SiriusXM® Satellite Radio trial required.)

Push the VR button  on the steering wheel and wait for the beep to say a command. See some examples below.

- “Tune to ninety-five-point-five FM”
- “Tune to Satellite Channel Hits 1”

**Did You Know:** At any time, if you are not sure of what to say or want to learn a Voice Command, push the VR button  and say “Help”. The system provides you with a list of commands.

**HD RADIO™ — IF EQUIPPED**

HD Radio™ technology is the digital evolution of analog AM/FM radio. Your system has a special receiver, which allows it to receive digital broadcasts (where available) in addition to the analog broadcasts. Digital broadcasts provide free, crystal clear audio with no static or distortion.

For more information and a guide to available stations and programming, please visit [hdradio.com](http://hdradio.com).

To begin using HD Radio™:

1. Press the Media Button.
2. Select AM or FM tab.
3. Select the HD button.

When HD Radio™ reception is enabled and a station with HD Radio broadcasts is playing, the following indicators may appear on the screen:

- **HD) Radio™ Logo:** This indicator will display in gray when a digital station is being acquired and will appear in orange and white when digital audio is playing. When this logo is available, you will also see Station Callsign (e.g. WNIC), Title and Artist fields on screen.
- **Multicast Indicator (1 2 3....):** These numbers will appear if the current station has multiple digital broadcasts. Press Seek Up or Down button repeatedly to access the other digital broadcasts. The numbers that are high-lighted signify available digital channels where new/different content is available. HD1 will signify the main programming service and is available in analog and digital broadcasts. Any additional multi-cast stations (HD2–HD8) are only broadcast digitally.
- **Album Art/Station Logo:** Some HD Radio™ stations broadcast station logos and album art associated with the song being played as part of the HD Radio™ broadcast service. Station logo art is stored in the radio and may take up to five minutes to learn for each

station that supports station logo service. Album art is broadcast at the beginning of songs. If tuning into the middle of a song, the art may not be available.

When HD Radio broadcasts are active, you can access the following functions:

- **Seek Up And Down:** Press to seek to the next strong radio station. If the current station has multiple digital broadcasts, the multi-cast indicator numbers will display. Press “Seek” repeatedly to advance through all available broadcasts. If you are on the last multi-cast channel, press “Seek Up” to advance to the next strong station.
- **Saving A Multi-Cast Station As A Preset:** When the channel is active on-screen, press and hold a Preset button; it will save the station to the available slot. When recalling a HD2/HD3 memory preset, there will be a momentary mute before the digital audio is played as the system acquires the digital signal. If you have turned this feature off, this will automatically turn on HD Radio™ broadcasts and will tune to the selected frequency. As with any saved radio station, you will not be able to access the saved station if your

vehicle is outside the station’s reception area.

- **“LIVE” Ballgame Mode Broadcasts:** If a station has a live broadcast (such as a baseball game), “LIVE” may appear on screen beside the multi-cast numbers. These are analog broadcasts with digital components (i.e. artist, title). If HD1 is in a live broadcast mode, the HD) Radio™ logo will be gray. You will hear analog audio; the user will still be able to tune to the multi-cast channels.

**Reception Area:** If you are listening to a multi-cast (HD2, HD3...) station and you are on the fringe of the reception area, the station may mute due to weak signal strength. If you are listening to HD1, the system will simply switch to the analog broadcast until the digital broadcast is available again.

However, if you are listening to any of the possible multi-cast (HD2–HD8) channels, the station will mute and stay muted unless it is able to connect to the digital signal again. While in this state, the text “Buffering” will appear for 30 seconds. If it is not able reconnect to the digital signal, the screen will be cleared and “HD Radio™ Signal Unavailable” will appear in artist and title field area

**Station Blending:** When a HD1 station is received, the system will play the analog audio broadcast from the station for a few seconds and then, if the receiver verifies the station is an HD Radio™ station, it will transition to play the digital audio broadcast. Depending on the station quality, you may hear a slight sound change when the station transitions from

analog to the digital broadcast. The shift from analog to digital or digital back to analog sound is known as “blending”.

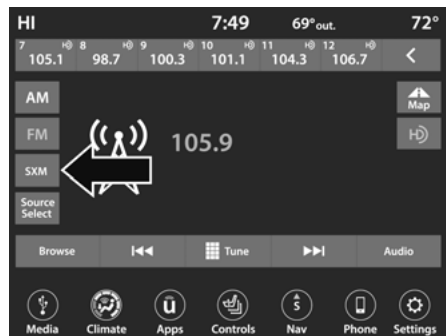
**Station Issues:** In order to provide the best possible experience, a contact form has been developed to report any station issues found while listening to a station broadcasting with HD

Radio technology. Every station is independently owned and operated. These stations are responsible for ensuring all audio streams and data fields are accurate. This form can be found at <https://hdradio.com/stations/feedback>.

Troubleshooting		
Experience	Cause	Action
Mismatch of time alignment — a user may hear a short period of programming replayed or an echo, stutter, or skip.	The radio stations analog and digital volume is not properly aligned or the station is in ballgame mode.	None. It is a radio broadcast issue. The user can contact the station.
Sound fades, blending in and out.	Radio is shifting between analogue and digital audio.	Reception issue: it may clear up as the vehicle continues to be driven. Turning off HD Radio™ can force the radio to sue analogue audio.
Audio mute condition when an HD2/ HD3 multi-cast channel is playing.	The radio does not have access to digital signals at the moment.	This is normal behavior, wait until the digital signal returns. If out of coverage area, week a new station.
Audio mute delay when selecting an HD2/ HD3 multi-cast channel preset.	The digital multi-cast content is not available until HD Radio™ broadcast can be decoded and make the audio available. This can take up to seven seconds.	This is normal behavior. Wait until the audio is available again.
Text information does not match the present song audio or no text information shown for the present selected frequency.	Data service issue by the radio broadcaster.	Broadcaster should be notified. Use the form at <a href="https://hdradio.com/stations/feedback/">https://hdradio.com/stations/feedback/</a>

HD Radio Technology manufactured under license from iBiquity Digital Corporation. U.S. and Foreign Patents. For patents, see <http://dts.com/patents>. HD Radio, Artist Experience, and the HD, HD Radio, and "ARC" logos are registered trademarks or trademarks of iBiquity Digital Corporation in the United States and/or other countries.

## SIRIUSXM® SATELLITE RADIO MODE — IF EQUIPPED



**Uconnect 4/4C/4C NAV With 8.4-inch Display  
Changing To SiriusXM®**

SiriusXM® Satellite Radio uses direct satellite-to-receiver broadcasting technology to provide clear, coast-to-coast radio content. SiriusXM® is a subscription-based service.

Visit [siriusxm.com/getallaccess](http://siriusxm.com/getallaccess) or review your SiriusXM® Radio pamphlet in your Owner's Manual kit for more information.

SiriusXM® services require subscriptions, sold separately after the trial included with the new vehicle purchase. If you decide to continue your service at the end of your trial subscription, the plan you choose will automatically renew and bill at then-current rates until you call SiriusXM® at 866-635-2349 to cancel. See SiriusXM® Customer Agreement for complete terms at [www.siriusxm.com](http://www.siriusxm.com) (US) or [www.siriusxm.ca](http://www.siriusxm.ca) (Canada).

All fees and programming subject to change. SiriusXM® satellite service is available only to those at least 18 and older in the 48 contiguous USA and D.C. Our SiriusXM® satellite service is also available in Canada and Puerto Rico (with coverage limitations). SiriusXM® Internet radio service is available throughout their satellite

service area and in AK. © 2020 SiriusXM® Radio Inc. SiriusXM® and all related marks and logos are trademarks of SiriusXM® Radio Inc.

This functionality is only available for radios equipped with a Satellite receiver. In order to receive satellite radio, the vehicle needs to be outside with a clear view to the sky.

If the screen shows Acquiring Signal, you might have to change the vehicle's position in order to receive a signal. In most cases, the satellite radio does not receive a signal in underground parking garages or tunnels.

### No Subscription

Radios equipped with a Satellite receiver require a subscription to the SiriusXM® Service. When the Radio does not have the necessary subscription, the Radio is able to receive the Preview channel only.

### Acquiring SiriusXM® Subscription

To activate the SiriusXM® Satellite Radio subscription, US residents visit [www.siriusxm.com/getallaccess](http://www.siriusxm.com/getallaccess) or call: 1-800-643-2112

Canadian residents visit <https://www.siriusxm.ca/> or call: 1-888-539-7474.

**NOTE:**

You will need to provide the SiriusXM® ID (RID) located at the bottom of the Channel 0 screen.

The Satellite Mode is activated by a press of the SXM button on the touchscreen.

When in Satellite Mode:

- The SXM button on the touchscreen is highlighted.
- The SiriusXM® Presets are displayed at the top of the screen.
- The SiriusXM® Channel Number is displayed in the center.
- The Program Information is displayed at the bottom of the Channel Number.
- The SiriusXM® function buttons are displayed below the Program Information.

Tuning is done by operating the Tune Knob or by Direct Tune, similar to other Radio Bands.

In addition to the tuning operation functions common to all radio modes, the replay, Traffic/Weather button, and Favorite button functions are available in SiriusXM® Mode.



**Uconnect 4C NAV With 8.4-inch Display SiriusXM®  
Satellite Radio**




- 1 — Browse
- 2 — Replay
- 3 — Seek Down Button ◀◀
- 4 — Direct Tune Button
- 5 — Seek Up Button ▶▶
- 6 — Traffic & Weather Button (if equipped)
- 7 — Audio Settings Button

**Replay**

The replay function provides a means to store and replay up to 22 minutes of music audio and 48 minutes of talk radio. Once the channel is switched, content in replay memory is lost.

Press the Replay button on the touchscreen. The play/pause, rewind/forward and live buttons will display at the top of the screen, along with the replay time.

You can exit by pressing the Replay button on the touchscreen any time during the Replay Mode.

Play/Pause		Press the Pause/Play button on the touchscreen to pause the playing of live or rewind content at any time. Play can be resumed by pressing the Pause/Play button again on the touchscreen.
Rewind		Press the Rewind button on the touchscreen to rewind the content in steps of five seconds. Pressing the Rewind button on the touchscreen for more than two seconds rewinds the content. The radio begins playing the content at the point at which the press is released.
Forward		Each press of the Forward button on the touchscreen forwards the content in steps of five seconds. Forwarding of the content can only be done when the content is previously rewind, and therefore, cannot be done for live content. A continuous press of the Forward button on the touchscreen also forwards the content. The radio begins playing the content at the point at which the press is release.
Live	Live	Press the Live button on the touchscreen to resume the playing of live content.

## Favorites

Press the Favorites button on the touchscreen to activate the favorites menu, which will time out within 20 seconds in absence of user interaction.

You can exit the Favorites Menu by a press of the X button.

The favorites feature enables you to set a favorite artist or song that is currently playing. The radio then uses this information to alert you when either the favorite artist or song is being played at any time by any of the SiriusXM® Channels.

The maximum number of favorites that can be stored in the Radio is 50.

**Favorite Artist:** While the song is playing, to set a favorite artist, press the Favorites button on the touchscreen and then the Favorite Artist button on the touchscreen.

**Favorite Song:** While the song is playing, to set a favorite song, press the Favorites button on the touchscreen and then the Favorite Song button on the touchscreen.

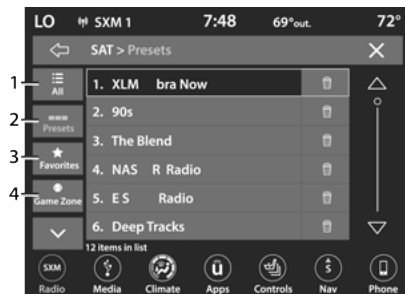
## Traffic & Weather — Available On The 4C NAV (If Equipped)

Press the Traffic & Weather button on the touchscreen to tune to a SiriusXM® Traffic and

Weather channel. To set a Traffic & Weather alert for any one of the cities in the Jump Browse list, see Browse in SXM.

If the Traffic & Weather alert city is not set, you are presented with a pop-up to allow you to select the favorite city using the Browse screen.

## Browse In SXM



## Uconnect 4/4C/4C NAV With 8.4-inch Display Browse Button

- 1 — All Button
- 2 — Presets Button
- 3 — Favorites Button
- 4 — Game Zone Button

Press the Browse button on the touchscreen to edit Presets, Favorites, Game Zone, and Jump settings, along with providing the SiriusXM® Channel List.

This Screen contains many submenus. You can exit submenus to return to a parent menu by pressing the Back arrow.

## All

Press the All button on the Browse Screen. When pressing the All button, the following categories become available:

- **Channel List** Press the Channel List to display all the SiriusXM® Channel Numbers. You can scroll the Channel List by pressing the Up and Down arrows, located on the right side of the screen. Scrolling can also be done by operating the Tune/Scroll knob.
- **Genre List** Press the Genre button on the touchscreen to display a list of Genres. You can select any desired Genre by pressing the Genre List. The radio tunes to a channel with the content in the selected Genre.

## Presets — If Equipped

Press the Presets button (if equipped) located at the left of the Browse screen.

You can scroll the Presets list by pressing the Up and Down arrows located at the right side of the screen. Scrolling can also be done by operating the Tune/Scroll knob as well.

### Preset Selection

A preset can be selected by pressing any of the listed Presets, or by pushing the Enter/Browse button on the Tune/Scroll knob to select the currently highlighted Preset. When selected, the Radio tunes to the station stored in the Preset.

### Deleting A Preset

A preset can be deleted in the Presets Browse screen by pressing the Trash Can icon for the corresponding preset.

## Favorites

Press the Favorites button on the Browse screen.

The Favorites menu provides a means to edit the Favorites list and to configure the Alert Settings, along with providing a list of Channels currently airing any of the items in the Favorites list.

You can scroll the Favorites list by pressing the Up and Down arrows located at the right side of the screen. Scrolling can also be done by operating the Tune/Scroll knob as well.

### Remove Favorites

Press the Remove Favorites tab at the top of the screen. Press the Delete All button on the touchscreen to delete all of the Favorites or press the Trash Can icon next to the Favorite to be deleted.

### Alert Settings

Press the Alert Settings tab at the top of the Favorites screen. The Alert Settings menu allows you to choose from a visual alert or audible and visual alert when one of your favorites is airing on any of the SiriusXM® channels.

### Game Zone

Press the Game Zone button, located at the left of the Browse screen. This feature provides you with the ability to select teams, edit the selection, and set alerts.

## On-Air

Press the On-Air tab at the top of the screen. The On-Air list provides a list of Channels currently airing any of the items in the Selections list, and pressing any of the items in the list tunes the radio to that channel.

### Select Team — If Equipped

Press the Select Team button on the touchscreen to activate the League Scroll list. Press the chosen league and a scroll list of all teams within the league will appear, then you can select a team by pressing the corresponding box. A check mark appears for all teams that are chosen.

### Remove Selection/Trash Can Icon

Press the Remove Selection tab at the top of the screen. Press the Delete All button on the touchscreen to delete all of the selections or press the Trash Can icon next to the selection to be deleted.

### Alert Settings

Press the Alert Setting tab at the top of the screen. The Alert Settings menu allows you to choose from “Alert me to on-air games upon start” or “Alert upon score update” or both when one or more of your selections is airing on any of the SiriusXM® channels.

### Tune Start

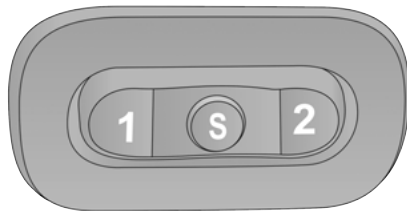
Tune Start begins playing the current song from the beginning when you tune to a music channel using one of the 12 presets. This feature occurs the first time the preset is selected during that current song.

### SAVING PRESETS TO A DRIVER MEMORY PROFILE — IF EQUIPPED

After setting the desired radio presets:

1. Push the S button on the Driver Memory Switch.
2. Within five seconds of pushing S, push the 1 or 2 button to set the Driver Memory Profile.

3. To recall a Driver Memory Profile, push either the 1 or 2 button; the radio will display the preset radio stations.

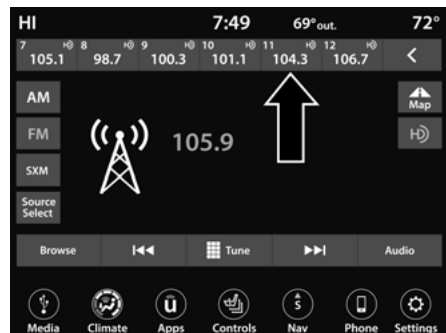


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**Driver Memory Buttons**

After setting/changing the desired radio presets, your updates will be saved under the current active profile automatically. Seat alignment will not be saved automatically. For more information, refer to “Driver Memory Settings” in “Getting To Know Your Vehicle” in the Owner’s Manual.

### SETTING PRESETS



**Uconnect 4/4C/4C NAV With 8.4-inch Display Radio Presets**

The Presets are available for all Radio Modes, and are activated by pressing any of the Preset buttons, located at the top of the screen.

When you are on a station that you wish to save as a preset, press and hold the numbered button on the touchscreen for more than two seconds.

The Radio stores up to 12 presets in each of the Radio Modes.

A total of six presets will appear on the screen. You can switch between the radio presets list by pressing the Arrow button located in the upper right of the radio touchscreen.

## Preset Features — If Equipped

### Browse In AM/FM

When in either AM or FM, the Browse Screen provides a means to edit the Presets List and is entered by pushing the Enter/Browse button.

### Scrolling Preset List

Once in the Browse Presets screen, you can scroll the preset list by rotation of the Tune/Scroll knob or by pressing the Up and Down Arrow keys, located on the right of the screen.

### Preset Selection From List

A preset can be selected by pressing any of the listed Presets, or by pushing the Enter/Browse button on the Tune/Scroll knob to select the currently highlighted Preset.

When selected, the radio tunes to the station stored in the Presets.

## Deleting Presets

A preset can be deleted in the Presets Browse screen by pressing the Trash Can icon for the corresponding preset.

### Return To Main Radio Screen

You can return to the Main Radio Screen by pressing the X button or the Back Arrow button when in the Browse Presets screen.

## AUDIO SETTINGS

Press the Audio button within the settings main menu to activate the Audio Settings screen.

The audio settings can also be accessed on the Radio Mode screen by pressing the Audio button. You can return to the Radio screen by pressing the X button.



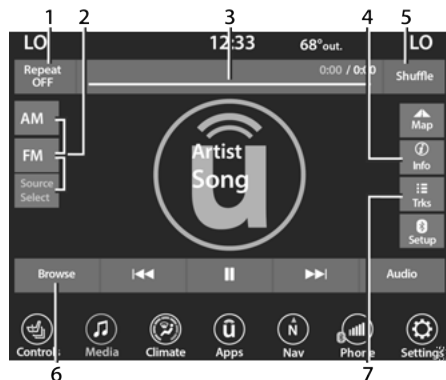
### Uconnect 4/4C/4C NAV With 8.4-inch Display With Beats Premium Audio System (If Equipped)

- 1 — Balance/Fade
- 2 — Equalizer
- 3 — Speed Adjusted Volume
- 4 — Surround Sound
- 5 — AUX Volume Offset
- 6 — Auto Play
- 7 — Radio Off With Door — If Equipped

Audio Setting	Description
<b>Balance/Fade</b>	Press the Balance/Fade button on the touchscreen to balance audio between the front speakers or fade the audio between the rear and front speakers. Press the Front, Rear, Left or Right buttons or press and drag the red Speaker icon to adjust the Balance/Fade.
<b>Equalizer</b>	Press the + or – buttons or press and drag the level bar to increase or decrease each of the equalizer bands. The level value, which spans between plus or minus nine, is displayed at the top of each of the bands.
<b>Speed Adjusted Volume</b>	The Speed Adjusted Volume is adjusted by selecting from Off, 1, 2, or 3. This alters the automatic adjustment of the audio volume with variation to vehicle speed. Volume increases automatically as speed increases to compensate for normal road noise.
<b>Surround Sound — If Equipped</b>	When Surround Sound is on, you can hear audio coming from every direction as in a movie theatre or home theatre system.
<b>AUX Volume Offset</b>	The AUX Volume Offset is adjusted by pressing + and – buttons. This alters the AUX input audio volume. The level value, which spans between plus or minus three, is displayed above the adjustment bar.
<b>Auto Play</b>	The Auto Play feature begins playing music as soon as a USB Media device is connected to one of the vehicle's Media USB ports, when it is turned on. Press Off to turn the setting off.
<b>Radio Off With Door — If Equipped</b>	The Radio Off With Door feature, when activated, keeps the radio on until the driver or passenger door is opened or when the Radio Off Delay selected time has expired.

## MEDIA MODE

### OPERATING MEDIA MODE



Uconnect 4/4C/4C NAV With 8.4-inch Operating Media Mode

- 1 — Repeat
- 2 — Source Select (if equipped 4C/4C NAV)
- 3 — Track Time
- 4 — Info
- 5 — Shuffle
- 6 — Browse
- 7 — Tracks Browse

### AUDIO SOURCE SELECTION

Once in Media Mode, press the Source or Source Select button on the touchscreen and the desired mode button on the touchscreen. Disc (if equipped), USB, AUX, and Bluetooth® are the Media sources available. When available, you can select the Browse button on the touchscreen to be given these options:

- Now Playing
- Artists
- Albums
- Genres
- Songs
- Playlists
- Folders

You can press the Source, Pause/Play, or the Info button on the touchscreen for artist information on the current song playing.

### TYPES OF MEDIA MODES

#### Disc Mode — If Equipped

##### Overview

An “Insert Disc” message will be displayed on the screen in the Disc Mode when a Disc is not present in the Radio.

Disc Mode is entered by either inserting a Disc or selecting “Disc” on either the left side of the touchscreen or under the Source Select button (if equipped).

#### USB Mode

##### Overview

USB Mode is entered by either inserting a USB device into the USB port, or by selecting the USB button on the left side of the touchscreen, or the Source Select/Select Source button and then selecting USB 1 or 2 (if equipped) .

#### Bluetooth® Mode

##### Overview

Bluetooth® Streaming Audio or Bluetooth® Mode is entered by pairing a Bluetooth® device, containing music, to the Uconnect system.

Before proceeding, the Bluetooth® device must be paired to the Uconnect Phone to communicate with the Uconnect system.

To access Bluetooth® Mode, press the Bluetooth® button on the left side of the touchscreen or under the Source Select/Select Source button (if equipped).



**Uconnect 4/4C/4C NAV With 8.4-inch Display Source Select**

## AUX Mode

### Overview

Auxiliary Mode (AUX) is entered by inserting an AUX device using a cable with a 3.5 mm audio

jack into the AUX port or by pressing the AUX button on the left side of the touchscreen, or under the Source Select button (if equipped).

To insert an Auxiliary device, gently insert the Auxiliary device cable into the AUX port. If you insert an Auxiliary device with the ignition and the radio on, the unit will switch to AUX Mode and begin to play.

### Controlling The Auxiliary Device

The control of the Auxiliary device (e.g., selecting playlists, play, fast forward, etc.) cannot be provided by the radio; use the device controls instead. Adjust the volume with the Volume button, Volume/Mute rotary knob, or the On/Off rotary knob, or with the volume of the attached device.

### NOTE:

The radio unit is acting as the amplifier for audio output from the Auxiliary device. Therefore, if the volume control on the Auxiliary device is set too low, there will be insufficient audio signal for the radio unit to play the music on the device.

### Seek Up ►►/Seek Down ◀◀

In Disc Mode, press the Seek Up button on the touchscreen for the next selection on the Disc.

Press the Seek Down button on the touchscreen to return to the beginning of the current selection, or to return to the beginning of the previous selection if the Disc is within the first three seconds of the current selection.

In USB Mode, press the Seek Up button on the touchscreen for the next selection on the USB device. Press and release the Seek Down button on the touchscreen to return to the beginning of the current selection, or to return to the beginning of the previous selection if the USB device is within the first three seconds of the current selection.

In Bluetooth® Mode, press and release the Seek Up button on the touchscreen for the next selection on the Bluetooth® device. Press and release the Seek Down button on the touchscreen to return to the beginning of the current selection, or return to the beginning of the previous selection if the Bluetooth® device is within the first second of the current selection.

### Browse

In both Disc and USB Mode, press the Browse button on the touchscreen to display the browse window. In Disc Mode, browse through the contents of the disk by selecting the options

on the left side of the screen. In USB Mode, the left side of the browse window displays a list of ways you can browse through the contents of the USB device. If supported by the device, you can browse by Folder, Artist, Playlist, Album, Song, etc. Press the desired button on the touchscreen on the left side of the screen. The center of the browse window shows items and its sub-functions, which can be scrolled through by pressing the Up and Down buttons to the right. The Tune/Scroll knob can also be used to scroll.

## Media Mode

In Disc Mode, press the Media button on the touchscreen to select the desired audio source: Disc.

In USB Mode, press the Media button on the touchscreen to select the desired audio source: USB.

In Bluetooth® Mode, press the Media button on the touchscreen to select the desired audio source: Bluetooth®.

In AUX Mode, press the Media button on the touchscreen to select the desired audio source: AUX.

## Repeat

In Disc Mode, press the Repeat button on the touchscreen to toggle the repeat functionality. The Repeat button on the touchscreen is highlighted when active. The Radio will continue to play the current track, repeatedly, as long as the repeat is active. To cancel Repeat, press the Repeat button on the touchscreen a second time.

In USB Mode, press the Repeat button on the touchscreen to toggle the repeat functionality. The Repeat button on the touchscreen is highlighted when active. The Radio will continue to play the current track, repeatedly, as long as the repeat is active. Press the Repeat button again to enter Repeat All. The radio will continue to play all the current tracks, repeatedly, as long as the repeat function is active. To cancel Repeat, press the Repeat button a third time.

## Shuffle

In Disc Mode, press the Shuffle button on the touchscreen to play the selections on the compact disc in random order. Press the button on the touchscreen a second time to turn this feature off.

In USB Mode, press the Shuffle button on the touchscreen to play the selections on the USB device in random order to provide an interesting change of pace. Press the Shuffle button on the touchscreen a second time to turn this feature off.

## Audio

Audio settings can be accessed by pressing the Audio button → page 15.

## Info

In both Disc and USB Modes, press the Info button on the touchscreen to display the current track information. Press the Info or X button on the touchscreen a second time to cancel this feature.

## Tracks


In both Disc and USB Modes, press the Tracks button on the touchscreen to display a pop-up with the Song List. The song currently playing is indicated by an arrow and lines above and below the song title. When in the Tracks List screen you can rotate the Tune/Scroll knob to highlight a track (indicated by the line above and below the track name) and then push the Enter/Browse knob to start playing that track.

In Bluetooth® Mode, if the Bluetooth® device supports this feature, press the Tracks button on the touchscreen to display a pop-up with the Song List. The currently playing song is indicated by a red arrow and lines above and below the song title.

Pressing the Tracks button on the touchscreen while the pop-up is displayed will close the pop-up.

### Media Voice Commands

Uconnect offers connections via USB, Bluetooth®, and auxiliary (AUX) ports. Voice operation is only available for connected USB and AUX devices.

Push the VR button  located on the steering wheel. After the beep, say one of the following commands and follow the prompts to switch your media source or choose an artist.

- **“Change source to Bluetooth®”**
- **“Change source to AUX”**
- **“Change source to USB”**
- **“Play artist Beethoven”; “Play album Greatest Hits”; “Play song Moonlight Sonata”; “Play genre Classical”**

**Did You Know:** Press the Browse button on the touchscreen to see all of the music on your USB device. Your Voice Command must match exactly how the artist, album, song, and genre information is displayed.

## PHONE MODE

### OVERVIEW

Uconnect Phone is a voice-activated, hands-free, in-vehicle communications system. It allows you to dial a phone number with your mobile phone.

The feature supports the following:

#### Voice Activated Features

- Hands-Free dialing via Voice (“Call John Smith Mobile” or “Dial 248-555-1212”).
- Hands-Free text-to-speech listening of your incoming SMS messages.
- Hands-Free Text Message Replying: Forward one of 18 predefined SMS messages to incoming calls/text messages.
- Redialing last dialed numbers (“Redial”).
- Calling Back the last incoming call number (“Call Back”).

- Viewing call logs on screen (“Show Incoming Calls,” “Show Outgoing Calls,” “Show Missed Calls,” or “Show Recent Calls”).
- Searching Contacts phone number (“Search for John Smith Mobile”).

#### Screen Activated Features

- Dialing via Keypad using touchscreen.
- Viewing and Calling contacts from Phonebooks displayed on the touchscreen.
- Setting Favorite Contact phone numbers so they are easily accessible on the Main Phone screen.
- Viewing and Calling contacts from Recent Call logs.
- Reviewing your recent Incoming SMS Messages.
- Pairing up to 10 phones/audio devices for easy access to connect to them quickly.

#### NOTE:

Your phone must be capable of SMS messaging via Bluetooth® for messaging features to work properly.

Your mobile phone's audio is transmitted through your vehicle's audio system; the system will automatically mute your radio when using the Uconnect Phone.

For Uconnect customer support:

- US visit [UconnectPhone.com](http://UconnectPhone.com) or call 877-855-8400
- Canada visit [UconnectPhone.com](http://UconnectPhone.com) or call 800-465-2001 (English) or (French) call 800-387-9983


Uconnect Phone allows you to transfer calls between the system and your mobile phone as you enter or exit your vehicle and enables you to mute the system's microphone for private conversation.

### WARNING!


ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the Uconnect features and applications in this vehicle. Only use Uconnect when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

The Phone feature is driven through your Bluetooth® "Hands-Free Profile" mobile phone. Uconnect features Bluetooth® technology—the global standard that enables different electronic devices to connect to each other without wires or a docking station. Ensure your phone is turned on with Bluetooth® active and has been paired to the Uconnect system. Up to 10 mobile phones or audio devices are allowed to be linked to the system. Only one linked (or paired) mobile phone and one audio device can be used with the system at a time.

### Phone Button

The Phone button  on your steering wheel is used to get into the Phone Mode and make calls, show recent, incoming or outgoing calls, view phonebook, etc. When you push the button you will hear a BEEP. The BEEP is your signal to give a command.

### Voice Command Button

The Voice Command button  on your steering wheel is only used for "barge in" and when you are already in a call or want to make another call.

The button on your steering wheel is also used to access the Voice Commands for the Uconnect Voice Command features if your vehicle is equipped.

## PHONE OPERATION

### Operation

Voice commands can be used to operate the Uconnect Phone and to navigate its menu structure. Voice commands are required after most Uconnect Phone prompts. There are two general methods for how Voice Command works:

1. Say compound commands like "Call John Smith mobile".
2. Say the individual commands and allow the system to guide you to complete the task.

You will be prompted for a specific command and then guided through the available options.

- Prior to giving a voice command, one must wait for the beep, which follows the "Listen" prompt or another prompt.
- For certain operations, compound commands can be used. For example, instead of saying "Call" and then "John

Smith” and then “mobile”, the following compound command can be said: “Call John Smith mobile.”

- For each feature explanation in this section, only the compound command form of the voice command is given. You can also break the commands into parts and say each part of the command when you are asked for it. For example, you can use the compound command form voice command “Search for John Smith,” or you can break the compound command form into two voice commands: “Search Contacts” and when asked, “John Smith.” Please remember, the Uconnect Phone works best when you talk in a normal conversational tone, as if speaking to someone sitting a few feet/meters away from you.

## Natural Speech

Your Uconnect Phone Voice system uses a Natural Language Voice Recognition (VR) engine.

Natural speech allows the user to speak commands in phrases or complete sentences. The system filters out certain non-word utterances and sounds such as “ah” and “eh.”

The system handles fill-in words such as “I would like to”.

The system handles multiple inputs in the same phrase or sentence such as “make a phone call” and “to Kelly Smith”. For multiple inputs in the same phrase or sentence, the system identifies the topic or context and provides the associated follow-up prompt such as “Who do you want to call?” in the case where a phone call was requested but the specific name was not recognized.

The system utilizes continuous dialog. When the system requires more information from the user, it will ask a question to which the user can respond without pushing the Voice Command button on the steering wheel.

## Help Command

If you need assistance at any prompt, or if you want to know your options at any prompt, say “Help” following the beep.

To activate the Uconnect Phone from idle, simply push the Phone button (if active) on your steering wheel and say a command or say “Help”. All Phone sessions begin with a push of the VR button or the Phone button.

## Cancel Command

At any prompt, after the beep, you can say “Cancel” and you will be returned to the main menu.

You can also push the VR button or Phone button on your steering wheel when the system is listening for a command and be returned to the main or previous menu.

## Pair (Link) Uconnect Phone To A Mobile Phone

**Use this QR code to access your digital experience.**

To begin using your Uconnect Phone, you must pair your compatible Bluetooth®-enabled mobile phone. Mobile phone pairing is the process of establishing a wireless connection between a cellular phone and the Uconnect system.

To complete the pairing process, you will need to reference your mobile phone’s manual. Please visit [UconnectPhone.com](http://UconnectPhone.com) for complete mobile phone compatibility information.





Uconnect 4/4C/4C NAV With 8.4-inch Display

#### NOTE:

- You must have Bluetooth® enabled on your phone to complete this procedure.
- The vehicle must be in PARK or at a standstill.

Follow the steps below to pair your phone:

1. Place the ignition in the ACC or ON/RUN position.
2. Press the Phone button.

#### NOTE:

- If there are no phones currently connected with the system, a pop-up will appear asking if you would like to pair a mobile phone.
- This pop-up only appears when the user enters Phone Mode and no other device(s) have previously been paired. If the system has a phone previously paired, even if no phone is currently connected with the system, this pop-up will not appear.

3. Select “Yes” to begin the pairing process.
4. Search for available devices on your Bluetooth®-enabled mobile phone.
  - Press the Settings button on your mobile phone.
  - Select “Bluetooth®” and ensure it is enabled. Once enabled, the mobile phone will begin to search for Bluetooth® connections.

#### NOTE:

During the pairing procedure, you may receive a pop-up on your touchscreen asking you to make sure the PIN on the touchscreen matches the PIN from the pop-up on your mobile phone.

5. If “No” is selected, and you still would like to pair a mobile phone, press the Pairing or Settings button from the Uconnect Phone main screen.
  - Press the Paired Phones and Audio Devices button and then press Paired Phones button .
  - Search for available devices on your Bluetooth®-enabled mobile phone (see below). When prompted on the phone, select “Uconnect” and accept the connection request.
6. Uconnect Phone will display an in-progress screen while the system is connecting.
7. When your mobile phone finds the Uconnect system, select “Uconnect.”

8. When prompted on the mobile phone, accept the connection request from Uconnect.
9. When the pairing process has successfully completed, the system will prompt you to choose whether or not this is your favorite phone. Selecting "Yes" will make this phone the highest priority. This phone will take precedence over other paired phones within range and will connect to the Uconnect system automatically when entering the vehicle. Only one mobile phone and/or one Bluetooth® audio device can be connected to the Uconnect system at a time. If "No" is selected, simply select "Uconnect" from the mobile phone/audio device Bluetooth® screen, and the Uconnect system will reconnect to the Bluetooth® device.

**NOTE:**

For phones which are not made a favorite, the phone priority is determined by the order in which it was paired. The most recent phone paired will have the higher priority.

**NOTE:**

During the pairing procedure, you may receive a pop-up on your mobile phone for the Uconnect

system to access your "messages" and "contacts". Selecting "Ok" or "Allow" will sync your contacts with the Uconnect system.

You can also use the following VR command to bring up the Paired Phone screen from any screen on the radio:

- "Show Paired Phones"

**NOTE:**

Software updates on your phone or the Uconnect system may interfere with the Bluetooth® connection. If this happens, simply repeat the pairing process. However, first make sure to delete the device from the list of phones on your Uconnect system. Next, be sure to remove Uconnect from the list of devices in your phone's Bluetooth® settings.

**Pair A Bluetooth® Streaming Audio Device**

1. Press the Media button on the touchscreen to begin.
2. Change the source to "Bluetooth®".
3. Press the Bluetooth® button on the touchscreen to display the Paired Audio Devices screen.

4. Press the Add Device button on the touchscreen.

**NOTE:**

If there is no device currently connected with the system, a pop-up will appear.

5. Search for available devices on your Bluetooth®-enabled audio device. When prompted on the device, confirm the PIN shown on the Uconnect screen.
6. Uconnect Phone will display an in-process screen while the system is connecting.
7. When the pairing process has successfully completed, the system will prompt you to choose whether or not this is your favorite device. Selecting "Yes" will make this device the highest priority. This device will take precedence over other paired devices within range.

**NOTE:**

For devices which are not made a favorite, the device priority is determined by the order in which it was paired. The most recent device paired will have the higher priority.

You can also use a following VR command to bring up a list of paired audio devices:

- “Show Paired Phones”

## Connecting To A Particular Mobile Phone Or Audio Device After Pairing

Uconnect Phone will automatically connect to the highest priority paired phone and/or Audio Device within range. If you need to choose a particular phone or audio device follow these steps:

1. Press the Phone Pairing button on the touchscreen.
2. Press the Paired Phones and Audio Devices button and then press Paired Phones/Audio Sources buttons .
3. Press to select the particular phone or the particular audio device. A pop-up menu will appear; press “Connect Phone”.
4. Press the X to exit out of the Settings screen.

## Disconnecting or Deleting A Phone Or Audio Device



Uconnect 4/4C/4C NAV With 8.4-inch Display

- 1 — Disconnect Device Or Disconnect Phone
- 2 — Make Favorite
- 3 — Delete Device/Phone

1. Press the Uconnect Phone Pairing or Settings button.
2. Press the Paired Phones and Audio Devices button and then press Paired Phones/Audio Sources buttons
3. Press the Settings button located to the right of the device name for a different

phone or audio device than the currently connected device or press the preferred Connected Phone from the list.

4. The option's pop-up will be displayed.
5. Press the Disconnect Device or the Delete Device button on the touchscreen.
6. Press the X to exit out of the Settings screen.

## Making A Phone Or Audio Device A Favorite

1. On the Paired Phone/Audio sources screen, press the Settings button located to the right of the device name for a different phone or audio device than the currently connected device or press the preferred “Connected Phone” from the list.
2. The option's pop-up will be displayed.
3. Press the Make Favorite button on the touchscreen; you will see the chosen device move to the top of the list.
4. Press the X to exit out of the Settings screen.

## Phonebook Download (Automatic Phonebook Transfer From Mobile Phone) — If Equipped

If supported by your phone, Uconnect Phone has the ability to download contact names and number entries from the mobile phone's phonebook. Specific Bluetooth® Phones with Phonebook Access Profile may support this feature. Your mobile phone may receive a pop-up asking for permission for the Uconnect system to access your messages and contacts. Selecting "Ok" or "Allow" will sync your contacts with the Uconnect system.

See the Uconnect website, [UconnectPhone.com](http://UconnectPhone.com), for supported phones.

- To call a name from a downloaded mobile phonebook, follow the procedure in the "Voice Command" in this section.
- Automatic download and update of a phonebook, if supported, begins as soon as the Bluetooth® wireless phone connection is made to the Uconnect Phone, for example, after you start the vehicle.
- A maximum of 5,000 contact names with four numbers per contact will be downloaded

and updated every time a phone is connected to the Uconnect Phone.

- Depending on the maximum number of entries downloaded, there may be a short delay before the latest downloaded names can be used. Until then, if available, the previously downloaded phonebook is available for use.
- Only the phonebook of the currently connected mobile phone is accessible.
- This downloaded phonebook cannot be edited or deleted on the Uconnect Phone. These can only be edited on the mobile phone. The changes are transferred and updated to Uconnect Phone on the next phone connection.

### Managing Your Favorites — If Equipped

There are two ways you can add an entry to your favorites:

1. After loading the mobile phonebook, press the Favorites button on the touchscreen, and then press one of the +Add Favorite Contact buttons that appears on the list.
2. After loading the mobile phonebook, select "Contacts" from the Phone main screen, and then select the appropriate number. Press the Down Arrow button next to the selected number to display the option's pop-up. In the pop-up, select "Add to Favorites".

#### NOTE:

If the Favorites list is full, you will be asked to remove an existing favorite.

### To Remove A Favorite — If Equipped

1. To remove a Favorite, select "Favorites" from the Phone main screen.
2. Next, select the Down Arrow icon next to the contact you want to remove from your favorites. This will bring up the options for that Favorite contact.
3. Deselect the Star icon to delete the Favorite.

## PHONE CALL FEATURES

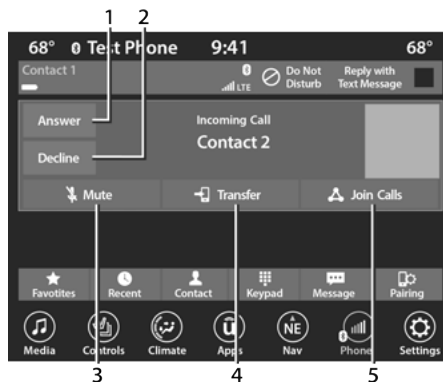
The following features can be accessed through the Uconnect Phone if the feature(s) are available and supported by Bluetooth® on your mobile service plan. For example, if your mobile service plan provides three-way calling, this feature can be accessed through the Uconnect Phone. Check with your mobile service provider for the features that you have.

Listed below are the phone options with Uconnect:

- Redial
- Dial by pressing in the number
- Voice Commands (Dial by Saying a Name, Call by Saying a Phonebook Name, Redial or Call Back)
- Favorites
- Mobile Phonebook
- Recent Call Log
- SMS Message Viewer

## Call Controls

The touchscreen allows you to control the following call features:



Uconnect 4/4C/4C NAV With 8.4-inch Display

- 1 — Answer
- 2 — Ignore/Decline
- 3 — Mute/Unmute
- 4 — Transfer
- 5 — Join Calls

Other phone call features include:

- End Call
- Hold/Unhold/Resume
- Swap two active calls

## Key Pad Number Entry

1. Press the Phone button.
2. Press the Dial/Keypad button on the touchscreen.
3. The Touch-Tone screen will be displayed.
4. Use the numbered buttons on the touchscreens to enter the number and press "Dial/Call".

## Recent Calls — If Equipped

You may browse a list of the most recent of each of the following call types:

- All Calls
- Incoming Calls or Calls Received
- Outgoing Calls or Calls Made
- Missed Calls

These can be accessed by pressing the Recent Calls button on the phone main screen.

You can also push the VR button on your steering wheel and perform the above operation. For example, say “Show my incoming calls”.

### Answer Or Ignore An Incoming Call — No Call Currently In Progress

When you receive a call on your mobile phone, the Uconnect Phone will interrupt the vehicle audio system. Push the Phone button on the steering wheel, press the Answer button on the touchscreen.

You can also press the Caller ID box to place the current call on hold or answer the incoming call.



Uconnect 4/4C/4C NAV With 8.4-inch Display

1 — Answer Button

2 — Caller ID Box

### Answer Or Ignore An Incoming Call — Call Currently In Progress

If a call is currently in progress and you have another incoming call, you will hear the same network tones for call waiting that you normally hear when using your mobile phone. Push the

Phone button on the steering wheel, press the Answer button on the touchscreen, or press the Caller ID box to place the current call on hold and answer the incoming call.

#### NOTE:

Phones that are compatible with the Uconnect system in the market today do not support rejecting an incoming call when another call is in progress. Therefore, the user can only answer an incoming call or ignore it.

### Do Not Disturb

Use this QR code to access your digital experience.

With Do Not Disturb, you can disable notifications from incoming calls and texts, allowing you to keep your eyes on the road and hands on the wheel. For your convenience, there is a counter display to keep track of your missed calls and text messages while Do Not Disturb is active.



Do Not Disturb can automatically reply with a text message, a call, or both when declining an incoming call and send it to voicemail.

Automatic reply messages can be:

- “I am driving right now, I will get back to you shortly”.
- Create a custom auto reply message up to 160 characters.

#### NOTE:

Only the first 25 characters can be seen on the touchscreen while typing a custom message.

While in Do Not Disturb, Conference Call can be selected so you can still place a second call without being interrupted by incoming calls.

#### NOTE:

- Reply with text message is not compatible with iPhones®.
- Auto reply with text message is only available on phones that support Bluetooth® Message Access Profile (MAP).

### Place/Retrieve A Call From Hold

During an active call, press the Hold or Call On Hold button on the Phone main screen.

### Making A Second Call While Current Call Is In Progress

You can place a call on hold by pressing the Hold button on the Phone main screen, then dial a number from the keypad (if supported by your mobile phone), recent calls, SMS Inbox or from the phonebooks.

### Toggle Between Calls



Uconnect 4/4C/4C NAV With 8.4-inch Display

If two calls are in progress (one active and one on hold), press the Swap Calls button on the phone main screen. Only one call can be placed on hold at a time.

You can also push the Phone button to toggle between the active and held phone call.


### Join Calls

When two calls are in progress (one active and one on hold), press the Join/Merge Calls button on the Phone main screen to combine all calls into a conference call.

### Call Termination

To end a call in progress, momentarily press the End Call button on the touchscreen or the Phone End button on the steering wheel. Only the active call(s) will be terminated and if there is a call on hold, it will become the new active call.

### Redial

Push the VR button  and after the “Listening” prompt and the following beep, say “Redial.”

The Uconnect Phone will call the last number that was dialed from your mobile phone.

## Call Continuation

Call continuation is the progression of a phone call on the Uconnect Phone after the vehicle ignition has been switched to OFF.

### NOTE:

The call will remain within the vehicle audio system until the phone becomes out of range for the Bluetooth® connection. It is recommended to press the Transfer button on the touchscreen when leaving the vehicle.

## ADVANCED PHONE CONNECTIVITY

### Transfer Call To And From Mobile Phone

The Uconnect Phone allows ongoing calls to be transferred from your mobile phone without terminating the call. To transfer an ongoing call from your connected mobile phone to the Uconnect Phone or vice versa, press the Transfer button on the Phone main screen.

## THINGS YOU SHOULD KNOW ABOUT UCONNECT PHONE

### Voice Command

For the best performance:

- Always wait for the beep before speaking

- Speak normally, without pausing, just as you would speak to a person sitting a few feet/meters away from you
- Ensure that no one other than you is speaking during a voice command period
- Low-To-Medium Blower Setting
- Low-To-Medium Vehicle Speed
- Low Road Noise
- Smooth Road Surface
- Fully Closed Windows
- Dry Weather Conditions

### WARNING!

ALWAYS drive safely with your hands on the wheel. You have full responsibility and assume all risks related to the use of the Uconnect features and applications in this vehicle. Only use Uconnect when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

Even though the system is designed for many languages and accents, the system may not always work for some.

### NOTE:

It is recommended that you do not store names in your Favorites phonebook while the vehicle is in motion.

Number and name recognition rate is optimized when the entries are not similar. You can say "O" (letter "O") for "0" (zero).

Even though international dialing for most number combinations is supported, some shortcut dialing number combinations may not be supported.

### Audio Performance

Audio quality is maximized under:

- Low-To-Medium Blower Setting
- Low-To-Medium Vehicle Speed
- Low Road Noise
- Smooth Road Surface
- Fully Closed Windows
- Dry Weather Conditions
- Operation From The Driver's Seat

Performance such as audio clarity, echo, and loudness to a large degree rely on the phone and network, and not the Uconnect Phone.


Echo at the far end can sometimes be reduced by lowering the in-vehicle audio volume.

Phone Voice Commands

Making and answering hands-free phone calls is easy with Uconnect. When the Phonebook button is illuminated on your touchscreen, your system is ready. Check UconnectPhone.com for mobile phone compatibility and pairing instructions.



Push the Phone button  and wait for the beep to say a command. See some examples below:

- “**Call** John Smith”
- “**Dial** 123 456 7890”
- “**Redial**” (call previous outgoing phone number)
- “**Call back**” (call previously answered incoming phone number)

**Did You Know:** When providing a Voice Command, push the Phone button  and say “**Call**”, then pronounce the name **exactly** as it appears in your phonebook. When a contact

has multiple phone numbers, you can say “**Call** John Smith **work**”.

Voice Text Reply — If Equipped

Uconnect can announce **incoming** text messages. Push the VR button  or Phone button  and say:

1. “**Listen**” to have the system read an incoming text message. (Must have compatible mobile phone paired to Uconnect system.)
2. “**Reply**” after an incoming text message has been read.

Listen to the Uconnect prompts. After the beep, repeat one of the predefined messages and follow the system prompts.

PRE-DEFINED VOICE TEXT REPLY RESPONSES		
Yes.	Stuck in traffic.	See you later.
No.	Start without me.	I'll be late.

PRE-DEFINED VOICE TEXT REPLY RESPONSES		
Okay.	Where are you?	I will be 5 <or 10, 15, 20, 25, 30, 45, 60> minutes late.
Call me.	Are you there yet?	
I'll call you later.	I need directions.	See you in 5 <or 10, 15, 20, 25, 30, 45, 60> minutes.
I'm on my way.	Can't talk right now.	
I'm lost.		Thanks.

**NOTE:**  
Only use the numbering listed in the provided table. Otherwise, the system will not transpose the message.

**Did You Know:** Your mobile phone must have the full implementation of the **Message Access Profile (MAP)** to take advantage of this feature. For details about MAP, visit UconnectPhone.com.

Apple® iPhone® iOS 6 or later supports reading **incoming** text messages only. For further information on how to enable this feature on your Apple® iPhone®, refer to your iPhone's® "User Manual".

**Did You Know:** Voice Text Reply is not compatible with iPhone®, but if your vehicle is equipped with Siri® Eyes Free, you can use your voice to send a text message.

### **Siri® Eyes Free — If Equipped**

When used with your Apple® iPhone® connected to your vehicle via Bluetooth®, Siri lets you use your voice to send text messages, select media, place phone calls and much more. Siri uses your natural language to understand what you mean and responds back to confirm your requests. The system is designed to keep your eyes on the road and your hands on the wheel by letting Siri help you perform useful tasks.

To enable Siri, push and hold, then release the Uconnect Voice Recognition (VR) button on the steering wheel. After you hear a double beep, you can ask Siri to play podcasts and music, get directions, read text messages, and many other useful requests.

### **Bluetooth® Communication Link**

Mobile phones may lose connection to the Uconnect Phone. When this happens, the connection can generally be re-established by restarting the mobile phone. Your mobile phone is recommended to remain in Bluetooth® ON mode.

### **Power-Up**

After switching the ignition key from OFF to either the ON/RUN or ACC position, or after a language change, you must wait at least 15 seconds prior to using the system ➞ page 12.

# ANDROID AUTO™ & APPLE CARPLAY® — IF EQUIPPED

## ANDROID AUTO™

Use this QR code to access your digital experience.



Android Auto™ is a feature of your Uconnect system, and your Android™ 5.0 or higher powered smartphone with a data plan, that allows you to project your smartphone and a number of its apps onto the touchscreen radio display. Android Auto™ brings you useful information, and organizes it into simple cards that appear just when they are needed. Android Auto™ can be used with speech technology, the steering wheel controls, the knobs and buttons on your radio faceplate, and the radio display's touchscreen to control many of your apps. To use Android Auto™, perform the following procedure:

### NOTE:

Feature availability depends on your carrier and mobile phone manufacturer. Some Android Auto™ features may or may not be available in every region and/or language.

1. Download the Android Auto™ app from the Google Play store on your Android™-powered smartphone.
2. Connect your Android™-powered smartphone to one of the media USB ports in your vehicle. If the Android Auto™ app was not downloaded, the first time you plug your device in the app begins to download. Your vehicle should be in PARK the first time you use the app.

### NOTE:

Be sure to use the factory-provided USB cable that came with your phone, as aftermarket cables may not work.



Android Auto™

1 — LTE Data Coverage

2 — Android Auto™ Icon

### NOTE:

To use Android Auto™, make sure you are in an area with cellular coverage. Android Auto™ may use cellular data and your cellular coverage is shown in the upper right corner of the radio screen. Data plan rates apply.

- Once the device is connected and recognized, the Phone icon on the drag & drop menu bar changes to the Android Auto™ icon.

**NOTE:**

Android Auto™ is set to launch immediately once a compatible device is connected. You can also launch it by pressing the Android Auto™ icon on the touchscreen.

**NOTE:**

The automatic launching of Android Auto™ can be deactivated through the Smartphone Projection Manager setting → page 48.

Once Android Auto™ is up and running on your Uconnect system, the following features can be utilized using your smartphone's data plan:

- Google Maps™ for navigation
- Google Play Music, Spotify, iHeart Radio, etc. for music
- Hands-free calling and texting for communication
- Various compatible apps

**MAPS**

Push and hold the Voice Recognition (VR) button on the steering wheel until the beep or tap the Microphone icon to ask Google to take you to a desired destination by voice. You can also touch the Navigation icon in Android Auto™ to access other navigation apps.

**NOTE:**

If the VR button is not held, and is only pressed, the built-in Uconnect Navigation system (if equipped) will launch instead of the Android Auto's™ Google Maps™.

While using Android Auto™, Google Maps™ provides voice-guided:

- Navigation
- Live traffic information
- Lane guidance

**NOTE:**

A pop-up also appears, asking if you'd like to switch, if Android Auto™ is currently in use and you attempt to launch a built-in Uconnect route. Selecting "Yes" switches the navigation type to the newly used method of navigation and a

route is planned for the new destination. If "No" is selected, the navigation type remains unchanged.

For further information, refer to [www.android.com/auto/](http://www.android.com/auto/) (US) or [https://www.android.com/intl/en\\_ca/auto/](http://https://www.android.com/intl/en_ca/auto/) (Canada).

For further information on the navigation function, please refer to [https://support.google.com/android](http://https://support.google.com/android) or [https://support.google.com/androidauto/](http://https://support.google.com/androidauto/).

**Music**

Android Auto™ allows you to access, stream, and play your favorite music with apps like Google Play Music, iHeartRadio, Spotify, and any audio playable application. Using your smartphone's data plan, you can stream endless music on the road.

**NOTE:**

Music apps, playlists, and stations must be set up on your smartphone prior to using Android Auto™ for them to work with Android Auto™.

## NOTE:

To see the track details for the music playing through Android Auto™, select the Uconnect system's media screen.

For further information, refer to <https://support.google.com/androidauto>.

## COMMUNICATION



With Android Auto™ connected, push and hold the VR button on the steering wheel to activate voice recognition specific to Android Auto™.

This allows you to send and reply to text messages, have incoming text messages read out loud, and place and receive hands-free calls.

## APPS

The Android Auto™ App displays all the compatible apps that are available to use with Android Auto™, every time it is launched. You must have the compatible app downloaded, and you must be signed in to the app through your mobile device for it to work with Android Auto™.

Refer to [g.co/androidauto](https://g.co/androidauto) to see the latest list of available apps for Android Auto™.

## ANDROID AUTO™ VOICE COMMAND

### NOTE:

Feature availability depends on your carrier and mobile phone manufacturer. Some Android Auto™ features may or may not be available in every region and/or language.

Android Auto™ allows you to use your voice to interact with Android's™ best-in-class speech technology through your vehicle's voice recognition system, and use your smartphone's data plan to project your Android™-powered smartphone and a number of its apps onto your Uconnect touchscreen. Connect your Android™ 5.0 or higher to one of the media USB ports, using the factory-provided USB cable, and press the new Android Auto™ icon that replaces your "Phone" icon on the main menu bar to begin Android Auto™. Push and hold the VR button on the steering wheel, or press and hold the "Microphone" icon within Android Auto™, to activate Android's™ VR, which recognizes natural voice commands, to use a list of your smartphone's features:

- Maps
- Music

- Phone
- Text Messages
- Additional Apps

### NOTE:

Requires compatible smartphone running Android™ 5.0 or higher and download app on Google Play. Android™, Android Auto™, and Google Play are trademarks of Google Inc.

## APPLE CARPLAY®

Use this QR code to access your digital experience.

Uconnect works seamlessly with Apple CarPlay®, the smarter, more secure way to use your iPhone® in the car, and stay focused on the road. Use your Uconnect Touchscreen display, the vehicle's knobs and controls, and your voice with Siri to get access to Apple Music®, Maps, Messages, and more.



**NOTE:**

Feature availability depends on your carrier and mobile phone manufacturer. Some Apple CarPlay® features may or may not be available in every region and/or language.

To use Apple CarPlay®, make sure you are using iPhone® 5 or later, have Siri enabled in Settings, ensure your iPhone® is unlocked for the very first connection only, and then use the following procedure:

1. Connect your iPhone® to one of the media USB ports in your vehicle.

**NOTE:**

Be sure to use the factory-provided Lightning cable that came with your phone, as after-market cables may not work.

2. Once the device is connected and recognized, the Phone icon on the drag & drop menu bar changes to the Apple CarPlay® Icon.

**NOTE:**

Apple CarPlay® is set to launch immediately. You can also launch it by pressing the Apple CarPlay® icon on the touchscreen.



Apple CarPlay®

- 1 — LTE Data Coverage  
2 — Apple CarPlay® Icon

**NOTE:**

To use Apple CarPlay®, make sure that cellular data is turned on, and that you are in an area with cellular coverage. Your data and cellular coverage is shown on the left side of the radio screen. Data plan rates apply.

Once Apple CarPlay® is up and running on your Uconnect system, the following features can be utilized using your iPhone's® data plan:

- Phone
- Music
- Messages
- Maps

**PHONE**

With Apple CarPlay®, push and hold the VR button on the steering wheel to activate a Siri voice recognition session. You can also press and hold the Home button within Apple CarPlay® to start talking to Siri. This allows you to make calls or listen to voicemail as you normally would using Siri on your iPhone®.

**NOTE:**

Only temporarily pushing the VR button on the steering wheel launches a built-in Uconnect VR session, not a Siri session, and it will not function with Apple CarPlay®.

## MUSIC



Apple CarPlay® allows you to access all your artists, playlists, and music from iTunes® or any third party application installed on your device.

Using your iPhone's® data plan, you can also use select third party audio apps including music, news, sports, podcasts, and more.

## MESSAGES



Push and hold the VR button on the steering wheel to activate a Siri voice recognition session. Apple CarPlay® allows you to use Siri to send or reply

to text messages. Siri can also read incoming text messages, but drivers will not be able to read messages, as everything is done via voice.

## MAPS



Push and hold the VR button on the steering wheel until the beep or tap the Microphone icon to ask Apple® Siri to take you to a desired

destination by voice. You can also touch the Navigation icon in Apple CarPlay® to access Apple® Maps.

If the VR button is not held, and is only pressed, the built-in Uconnect Navigation system (if equipped) will launch instead of the Apple CarPlay's® Apple® Maps.

### NOTE:

A pop-up also appears, asking if you'd like to switch, if an Apple CarPlay® navigation is currently in use and you attempt to launch a built-in Uconnect route. Selecting "Yes" switches the navigation type to the newly used method of navigation and a route is planned for the new destination. If "No" is selected, the navigation type remains unchanged.

## APPS

The Apple CarPlay® App plays all compatible apps that are available to use, every time it is launched. You must have the compatible app downloaded, and you must be signed in to the app through your mobile device for it to work with Apple CarPlay®.

Refer to <http://www.apple.com/ios/carplay/> (US) or <https://www.apple.com/ca/ios/carplay/> (Canada) to see the latest list of available apps for Apple CarPlay®.

## APPLE CARPLAY® VOICE COMMAND

### NOTE:

Feature availability depends on your carrier and mobile phone maker. Some Apple CarPlay® features may not be available in every region and/or language.

Apple CarPlay® allows you to use your voice to interact with Siri through your vehicle's voice recognition system, and use your smartphone's data plan to project your iPhone® and a number of its apps onto your Uconnect touchscreen. Connect your iPhone® 5 or higher to one of the media USB ports, using the factory-provided Lightning cable, and press the new Apple CarPlay® icon that replaces your "Phone" icon on the main menu bar to begin Apple CarPlay®. Push and hold the VR button on the steering wheel, or press and hold the Home button within Apple CarPlay®, to activate Siri, which recognizes natural voice commands to use a list of your iPhone's® features:

- Phone
- Music

- Messages
- Maps — If Equipped
- Additional Apps — If Equipped

**NOTE:**

Apple CarPlay® is a trademark of Apple® Inc. iPhone® is a trademark of Apple® Inc., registered in the US and other countries. Apple® terms of use and privacy statements apply.

## ANDROID AUTO™ AND APPLE CARPLAY® TIPS AND TRICKS

### Smartphone Device Mirroring — If Equipped

Once downloaded or activated, Android Auto™ and Apple CarPlay® will automatically start when your smartphone is plugged into a USB port. This function can be activated/deactivated through the Smartphone Projection Manager.



**Smartphone Projection Manager**



**Smartphone Device Mirroring**

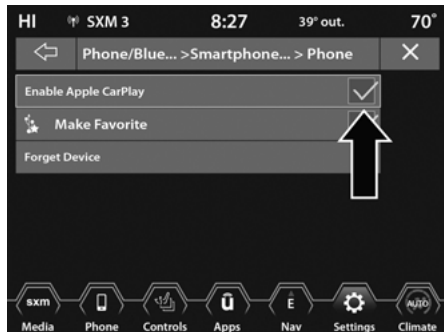
To activate/deactivate this feature, connect your smartphone with the manufacturer's USB cable to the vehicle's USB ports.

1. Press the Phone/Bluetooth® button in the Settings menu, or press the Apps button.
2. Press "Smartphone Projection Manager".
3. The setting, Smartphone Device Mirroring, will display with a check mark. To deactivate Android Auto™ and Apple CarPlay® for all devices, press the check box. To reactivate Android Auto™ and Apple CarPlay® for all devices, press the check box again until a check mark appears.

Android Auto™ and Apple CarPlay® can also be activated/deactivated on specific devices.

1. In Smartphone Projection Manager, select the name of the device you would like to activate/deactivate Android Auto™ and Apple CarPlay®.
2. The setting, "Enable Android Auto™" or "Enable Apple CarPlay®", will display depending on your smartphone. Press the check box to deactivate these features.

To reactivate Android Auto™ and Apple CarPlay®, press the check box until a check mark appears.



**Enable Apple CarPlay® or Android Auto™**

### Android Auto™ And Apple CarPlay® Automatic Bluetooth® Pairing

After connecting to Android Auto™ or Apple CarPlay® for the first time and undergoing the setup procedure, the smartphone pairs to the Uconnect system via Bluetooth® without any setup required every time it is within range, if Bluetooth® is turned on.

#### NOTE:

Apple CarPlay® uses a USB connection while Android Auto™ uses both USB and Bluetooth® connections to function. The connected device is unavailable to other devices when connected using Android Auto™ or Apple CarPlay®.

### Multiple Devices Connecting To The Uconnect System — If Equipped

It is possible to have multiple devices connected to the Uconnect system. For example, if using Android Auto™/Apple CarPlay®, the connected device will be used to place hands-free phone calls or send hands-free text messages. However, another device can also be paired to the Uconnect system, via Bluetooth®, as an audio source, so the passenger can stream music.

#### NOTE:

Apple CarPlay® and Android Auto™ can only be launched from the front and center console USB ports only.

# NAVIGATION MODE — IF EQUIPPED (UCONNECT 4C NAV ONLY)

## OPERATING NAVIGATION



Navigation Icon

Use this QR code to access your digital experience.

To access the Navigation system, press the Nav button on the touchscreen.



- Press “Where To?” to find or route to a destination.
- Press “View Map” to view the map.
- Press “Home” to navigate to a preset home address. If not already set, the system will prompt you to add a home address.
- Press “Work” to navigate to a preset work address. If not already set, the system will prompt you to add a work address.
- Press “Information” to view Traffic, Where Am I?, and Country Info.

- Press “Emergency” to search for Hospitals, Police and Fire Stations near your current location. You can also display your current location and save any Emergency facility location to your Favorites.
- Press the search bar at the top of the screen to search for a specific address to route to.
- Press “Route Options” and select from a list of options to alter your route such as “Expressways”, “Toll Roads”, “Ferries”, “Carpool Lanes”, and more.

### NOTE:

During route guidance, at any time you can return to the Navigation Main Menu by selecting Menu.

## WHERE TO?

### WHERE TO? — MAIN MENU













Where To? Button







From the Nav Main Menu, press the Where To? button and select one of the following methods to program a route guidance.

#### NOTE:

Refer to the individual section of the chosen option for further information.

Search All		Press this button to search all “Where To?” categories for a location.
Address		Press this button to search by a street address or a street name with house number.
Recent		Press this button to access previously routed addresses or locations.

<b>Favorites</b>		Press this button to access previously saved addresses or locations.
<b>POI (Point of Interest)</b>		Press this button when you want to route to a point of interest. The POI database allows you to select a destination from a list of locations and public places, or points of interest.
<b>Trips</b>		Press this button to program a new trip or recall a saved trip.
<b>Intersection</b>		Press this button to enter in two street names as a destination.
<b>Point on Map</b>		Press this button to select a destination directly from the Map screen. By selecting a street segment or icon, you can quickly enter a destination without the need to input the city name or street.
<b>Home</b>		Press this button to program or confirm a route to the saved home address.
<b>Work</b>		Press this button to program or confirm a route to the saved work address.

City Center		Press this button to route to a particular city. The navigation system will calculate a route with the destination at the center of the city.
Closest Cities		Press this button to route to a nearby city. The screen will display an alphabetical listing of nearby cities. The navigation system will calculate a route with the destination at the center of the nearby city.
Phone Number		Press this button to route to a location or point of interest by the phone number.
Geo-Coordinates		Press this button to route to a Geo-Coordinate. A Geo-Coordinate is a coordinate used in geography. You can determine a Geo-Coordinate with the help of a handheld GPS receiver, a map, or the navigation system.
Trails		Press the Trails button and select the option to start trail recording to track the route you are driving. Select the option to “stop trail recording” to end tracking. This gives you a point of reference for a particular route if needed.
Edit Where To		Press this button and select which “Where To?” categories you would like to appear in the “Where To?” menu, and which ones you don’t.

## WHERE TO? — SEARCH ALL, ADDRESS, RECENT, AND FAVORITE DESTINATIONS

### Search All

1. Press the Search All button.
2. Enter the location name, street address, city, etc., you wish to search for, to search all “Where To?” categories for the entered location, and press “OK”.



**Search**

3. Select the desired location from the list of locations that appears. Once the correct location has been selected, you will be asked to confirm your route by pressing “Route To”.
4. Press the GO! button on the touchscreen to begin your route.



**GO! Button**

### Address

1. Press the Address button.
2. Press “Spell City” or “Spell Street” to begin entering the address of your destination.



**Enter Address**

If you press “Spell City”, you will have to enter and select/press the desired city name, followed by the desired street name, and then the house number.

If you press “Spell Street”, you will have to enter and select/press the desired street name in the correct city, and then you will have to enter the house number.



### Select Street

To change the state and/or country, press the state, country button and follow the prompts to change the state and/or country.

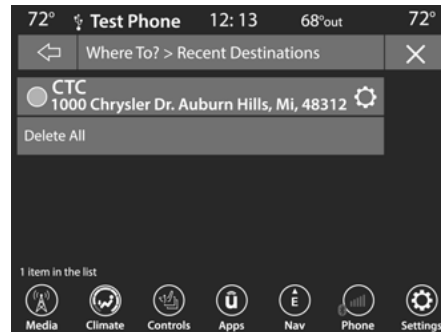
Once the correct City, Street and Number have been entered, you will be asked to confirm your route by pressing Route To.

- Press the “GO!” button to confirm your destination and begin your route.

### Recent

- Press the Recent button.
- Press the button with the name of the desired destination.

To display the options for a destination from the list, press the Gear icon, which opens a pop-up menu with the options for that destination.



### Gear Icon

To delete a destination from the list, press “Delete” in that pop-up menu.



### Manage Destinations

The following options are available for each destination:

- Edit Name
- Phone Number
- Move Up
- Move Down
- Place Pin (saves the spot on the list)
- Delete

3. Select “Route To” to confirm your route.
4. Press “GO!” to confirm your destination, and begin your route.

If you are currently on a route guidance and you select “Recent”, the system will ask you to choose one of the following:

- “Cancel Previous Route”
- “Add to Current Route”

Within “Add to Current Route”, you can add the destination to your current route, or set it as the final destination.

#### NOTE:

You can press the Back Arrow button to return to the previous screen or the X button to exit.

### Favorite Destinations

1. Press the Favorites button.
2. To save a favorite destination, press the Add Favorite button and follow the steps to route a destination.

3. To delete a destination from the list, press the Gear icon next to the destination and select “Delete” in the pop-up menu on the touchscreen.
4. Press the button with the name of the desired favorite destination and confirm the route with “Route To”. Press “GO!” to confirm the destination, and start the route guidance.
5. To display the options for a favorite destination press the Options icon that looks like a gear.

The following options are available for each favorite destination:

- Edit Name
- Phone Number
- Move Up
- Move Down
- Delete

### WHERE TO? — POINT OF INTEREST

To enter a destination by Point of Interest (POI), press the Where To? button from the Nav Main Menu, then press the POI Categories button.



#### POI Categories Button

The Point of Interest database allows you to select a destination from a list of locations and public places, or points of interest.

You have the following POIs to choose from:

Search By Name	
POI Categories	
Restaurant	
Hotel/Motel	
Gas Station	
Rest Area	
ATM/Bank	

You can also change your POI search area by pressing any of the category buttons and pressing the Along Route button to access the Search Area option.



#### Search Area

You will have the following options to change your search area:

- Around Here
- In [...] (In a City or a Zip Code)
- Along Route (only available during route guidance)

- Around Destination (only available during route guidance)
- Around Next Waypoint

#### POI — Search By Name

1. Press the Search by Name button.  
A keyboard will appear on the screen. Type in the POI that you want to search and press the OK button to display available items.
2. Press the desired POI and press “Route To” to confirm the route.
3. Press the GO! button to confirm the destination and begin the route.

#### POI — POI Categories

1. Press the POI Categories button.  
You can search through the available POI categories to find your desired POI.

The available categories are:

- List All POIs
- Airport
- ATM or Banking
- Automotive

- Coffee Shops
- Community
- Entertainment
- Gas Stations
- Highway Exit
- Hospital
- Hotels or Motels
- Local Services
- Medical
- Parking
- Parks and Recreation
- Restaurants
- Shopping
- Travel and Transportation
- Truck

2. Select a category and then select a subcategory if necessary. Press the ABC button to activate a keyboard to search within the POI categories.



ABC Keyboard

3. Press the desired POI and press “Route To” to confirm the route.
4. Press the GO! button to confirm the destination and begin the route.

## POI — Restaurant, Hotel/Motel, Gas Stations, Rest Area, And ATM/Banking

1. Press the corresponding button for the POI category you would like to navigate to. You can search for a POI by the following categories, which are button tabs at the top of the screen:

- Name
- Distance
- ABC (Search)



POIs Around Here

2. Press the desired POI destination and press “Route To” to confirm the route.
3. Press the GO! button to confirm the destination and begin the route.

- Point on Map
- City Center
- Closest Cities
- Phone Number

## WHERE TO? — TRIPS

1. Press the Trips button
2. To add a Trip, follow these steps:
  - a. Press the Create New Trip button.
  - b. Press the Destination button, and then press “Pick Destination”.
  - c. Press “Add Destination” or “Insert Final Destination” to add waypoints and destinations to your trip.
  - d. Choose from the following options to add a destination:
    - Address
    - Recent
    - Point of Interest
    - Favorites
    - Home
    - Intersection
    - Geo-Coordinates

### NOTE:

Refer to the individual section of the chosen option for further information.

- e. To save your Trip, you must press “Calculate Route” and press “Save”.
- f. Your new Trip will appear on the Trips list.
3. To route to a saved Trip, follow these steps:
  - a. Press the button with the name of the desired Trip and press the first destination in the list.
  - b. Confirm the route by pressing “Route To”, and then press “GO!” to confirm the destination and to start the route guidance.
4. To add a Trip, follow these steps:
  - a. Press the Create New Trip button.
  - b. Press the Destination button, and then press “Pick Destination”.

- c. Press “Add Destination” or “Insert Final Destination” to add waypoints and destinations to your trip.
- d. Choose from the following options to add a destination:
  - Address
  - Recent
  - Point of Interest
  - Favorites
  - Home
  - Intersection
  - Geo-Coordinates
  - Point on Map
  - City Center
  - Closest Cities
  - Phone Number

### NOTE:

Refer to the individual section of the chosen option for further information.

- e. To save your Trip, you must press “Calculate Route” and press “Save”.
- f. Your new Trip will appear on the Trips list.

5. To delete a Trip from the list, press the Gear icon and then select “Delete” from the pop-up menu.
6. To display the options for a trip, press the Gear icon.
7. The following Options are available for each trip:
  - Edit Name
  - Move Up
  - Move Down
  - Delete

## WHERE TO? — POINT ON MAP AND INTERSECTION

### Point On Map

1. Press the Point on Map button.
2. Use the touchscreen to drag over to the desired destination and press the touchscreen to select a location.



Point On Map

3. To enter a destination by Point on Map, follow these steps:
  - a. Once your cross is where you want it, press “Route To”, or select “Places Nearby” to select a nearby destination. Then press “GO!” to confirm the destination and begin route guidance.

### Intersection

1. Press the Intersection button.
2. Press the Spell City, Spell Street, or Select Country button to enter the desired city, street name, or country.

### NOTE:

If the system automatically recognizes the city, or street, it will populate a list of recognized cities or streets. If not, press the List button to select from the available options.



Select Street

3. If “Spell Street” was selected, you must select the correct street. You will then be asked to spell the intersecting street, and then the desired city.
4. Press the Route To button to confirm your route, and then press “GO!” to confirm the destination and begin your route.

## WHERE TO? — HOME AND WORK

### Home

1. Press the Home button. If there is no Home Address entered, press “Yes” to enter it now.
2. **To enter your Home Address, follow these steps:**
  - a. To set your Home Address choose one of the following options:
    - Spell City
    - Spell Street
    - Select Country

#### NOTE:

Refer to the individual section of the chosen option for further information.

Once you have generated your Home Address, you will be asked to Save it.

- b. Press the Save Home button to confirm your destination and begin the route to your Home Address.

- c. This address will be saved as your Home Address, and it can be accessed by pressing the Home button in the Where To? Menu.

### 3. **To delete a saved Home location (or other saved locations), so you can save a new Home location, follow these steps:**

- a. Press the Nav button, and in the “Where To” screen, press “Edit Where To”.
- b. Press the Home button.
- c. Under the Manage screen, press the Reset Location button.

#### NOTE:

A confirmation screen will appear asking, “Are you sure you want to reset this location?”. Press “Reset” to confirm the deletion and then set a new Home location by following the previous instructions.

### Work

1. Press the Work button. If there is no Work Address entered, press “Yes” to enter it now.
2. To set your Work Address, choose one of the following options:
  - Spell City
  - Spell Street
  - Select Country

#### NOTE:

Refer to the individual section of the chosen option for further information.

3. Once you have generated your Work Address, you will be asked to Save it.
4. Press the Save Work button to confirm your destination and begin the route to your Work Address.
5. This address will be saved as your Work Address, and it can be accessed by pressing the Work button in the Where To? Menu.

## WHERE TO? — CITY CENTER AND CLOSEST CITIES

### City Center

1. Press the City Center button.
2. To enter a destination by City Center, follow these steps:
  - a. Enter the name of the City you would like to route to.



Select City Or Zip Code

- b. Press the desired city from the list.

- c. Press the Route To button to confirm your route, and then press "GO!" to confirm your destination and begin your route.

### Closest Cities

1. Press the Closest Cities button.
2. Press the desired city from the list.
3. Press the Route To button to confirm your route and then press "GO!" to confirm your destination and begin your route.

## WHERE TO? — PHONE, GEO-COORDINATES, AND TRAILS

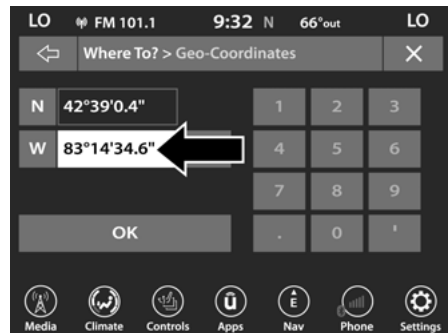
### Phone

1. Press the Phone Number button.
2. To enter a destination by Phone Number, follow these steps:
  - a. Enter the Phone Number of the business you would like to route to.
  - b. Press the desired destination from the list.

- c. Press the Route To button to confirm your route, and then press "GO!" to confirm your destination and begin your route.

### Geo-Coordinates

1. Press the Geo-Coordinates button.
2. Enter the Latitude by typing in the numbers. Use the dial pad to select specific numbers in the location shown.



Geo-Coordinates

3. Press the OK button.

4. Enter the Longitude by typing in the numbers. Use the dial pad to select specific numbers in the location shown.
5. Press “OK” to confirm the destination.
6. Press the Route To button to confirm your route, and then press “GO!” to confirm your destination and begin your route.

## Trails

1. Press the Trails button.
2. Press “Start Recording”.



Start Recording Trails

3. When you want to end the recording of a route, press the Record button, and press “Yes” to confirm.

The trip you recorded will be added to the Recent Trails list.

## BEFORE ROUTE GUIDANCE

Before confirming the destination with the GO! button, it is possible to select options different from the standard route settings.

- Route Options — Press the Route Options button to display a list of options to alter your route. To make a selection, press and release the desired setting.



Route Options Button



Route Options

- 1 — Round Trip
- 2 — Expressways Allowed
- 3 — Toll Roads Allowed
- 4 — Ferries Allowed
- 5 — Carpool Lanes Allowed
- 6 — Car Shuttle Trains Allowed

- Avoid — Press the Avoid button to choose road types to avoid during your route. To make a selection press and release the desired setting.



Avoid Button



Detour Types

**NOTE:**

Since toll roads, tunnels and ferries are built for the purpose of shortening travel distances, avoiding these road types may increase distance and travel time.

- Accept — Press the Accept button to confirm desired detoured route.
- Save — Press the Save button to save the destination as a Trip.

Press the GO! button to confirm your destination and to start your route guidance.

**VIEW MAP****VIEW MAP — MAIN MENU**

Press the View Map button from the Nav Main Menu to display a map of your current position.



View Map Button

With the map displayed you have the following features available:

**Menu**

Press this button to return to the Nav Main Menu.

### Zoom In +/Zoom Out –

Press the Zoom In (+) or Zoom Out (–) buttons to change the zoom level. Roads with lower functional classification are not shown in higher zoom levels (e.g., residential streets, lightly-traveled county roads).

### Time of Arrival/Time to Destination/Distance (only during route guidance)

Press the button in the upper right area of the screen to the display items available. Press the desired option button:

- Time of Arrival
- Time to Destination
- Distance

### Turn List (only during route guidance)

Press the area in the upper center part of the screen that displays your next turn to see a Turn List for your current route.

Press a turn in the displayed Turn List for the following options:

- Show on Map
- Avoid Street

### Options (only during route guidance)

Press the Options button to display the following options. Press the desired button:

#### • 2D North Up/Map View 2D/Map View 3D

Press this button to scroll between the three viewing options.

#### • Repeat Directions

Press this button to repeat the current voice prompt.

#### • Mute Guidance

Press this button to mute the voice prompts.

#### • Stop Guidance

Press this button to stop route guidance.

#### • Settings

Press this button to view all the available settings → page 65.

## VIEW MAP — SETTINGS

With the Map displayed, press the button on the bottom right of the map that has three horizontal lines on it. Then press the Settings button.



View Map Settings Icon



View Map Settings Button

The following Map Settings are available:



### Map Settings

- **Map Setup** — Press this button to display items to customize how your map is viewed  
→ page 66.
- **Speed Limit** — Press this button to turn on/off speed limit warning announcements and to enter a predefined speed limit for your route.

- **Guidance** — Press this button to display items to customize your route guidance → page 70.
- **Traffic** — Press this button to set how you receive traffic information updates.
- **GPS (DMS)** — Press this button to change the GPS display. Press the desired button:
  - Decimal
  - Degrees-Minutes-Seconds (DMS)
  - Degrees-Minutes (DM)
- **Map Updates** — Press the button to view map updates for the Navigation system.
- **About** — Press the button to view information about the Navigation system.

### Settings — Map Setup

With the Map displayed, press the button in the bottom right corner of the map that has three horizontal bars on it, then press the Settings button and then the Map Setup button.



### Map Setup

The following Map Setup options are available:



### Map Setup Options

<b>Map View</b>	<p>Press this button to change how the Map View is displayed. Press the desired button:</p> <ul style="list-style-type: none"> <li>● 3D (Must Select 3D City Models Or 3D Landmarks For 3D Map View To Display)</li> <li>● 2D</li> <li>● 2D North Up</li> </ul>
<b>Map Appearance</b>	Press this button to select different themes for your map.
<b>Display Current Street</b>	Press this button to turn on/off the current street display on the lower center of the Map View. Press and release the button until a check mark appears, showing the setting has been selected.
<b>Display Current City</b>	Press this button to turn on/off the current city display in the lower right of the Map View. Press and release the button until a check mark appears, showing the setting has been selected.
<b>Destination Information</b>	<p>Press this button to change the Destination Information that is displayed in the upper right corner of the Map View. Press the desired button:</p> <ul style="list-style-type: none"> <li>● Time of Arrival</li> <li>● Time to Destination</li> <li>● Distance</li> </ul>

<b>Auto Zoom</b>	<p>Press this button to change how the Auto Zoom feature adjusts the zoom level during guidance in Map View. Press the desired button:</p> <ul style="list-style-type: none"><li>● Far</li><li>● Medium</li><li>● Low</li><li>● Off</li></ul>
<b>Vehicle Icon</b>	<p>Press this button to change the Vehicle icon that is displayed while in Map View. Press Previous or Next to view the available icons. Press the Back icon button when you've made your selection.</p>
<b>Show POI Icons</b>	<p>Press this button within the Map Setup screen to show the selected Point of Interest icons while in Map View. Press and release the button until a check mark appears, showing the setting has been selected.</p>
<b>POI Categories</b>	<p>Press this button within the Map Setup screen to display the available Point of Interest icons you would like displayed while in Map View. Press and release the desired selection until a check mark appears, showing the setting has been selected.</p>
<b>Traffic Incidents — If Equipped</b>	<p>Press the Traffic button within the Map Setup screen to show Traffic Message Channel (TMC) Incidents while in Map View. Press and release the button until a check mark appears, showing the setting has been selected.</p>
<b>Speed And Flow</b>	<p>Press the Speed Limit button within the Map Setup screen to show the Speed and Flow of traffic while in Map View. Press and release the button until a check mark appears, showing the setting has been selected.</p>

<b>3D City Models</b>	Press the 3D City Models button within Map Setup screen to display 3D City Models while in Map View. Press and release the button until a check mark appears, showing the setting has been selected.
<b>3D Landmarks</b>	Press the 3D Landmarks within the Map Setup screen to display 3D Landmarks while in Map View. Press and release the button until a check mark appears, showing the setting has been selected.
<b>Digital Terrain Model</b>	Press this button within the Map Setup screen to display the area's terrain while in Map View. Press and release the button until a check mark appears, showing the setting has been selected.
<b>Park Areas</b>	Press this button within the Map Setup screen to display Park Areas while in Map View. Press and release the button until a check mark appears, showing the setting has been selected.
<b>Railroads</b>	Press this button within the Map Setup screen to display Railroad Tracks while in Map View. Press and release the button until a check mark appears, showing the setting has been selected.
<b>City Areas</b>	Press this button within the Map Setup screen to display City Areas while in Map View. Press and release the button until a check mark appears, showing the setting has been selected.
<b>River Names</b>	Press this button within the Map Setup screen to display River Names while in Map View. Press and release the button until a check mark appears, showing the setting has been selected.

## Settings — Guidance

With the Map displayed, press the Options button, then press the Settings button and then the Guidance button. You can also access this menu by pressing the Settings button in the lower right of the Nav Main Menu.



**Guidance Button**

The following Guidance options are available:

<b>Play Voice Guidance</b>	Press this button to enable Voice Guidance prompts during route guidance. Press and release the button until a check mark appears, showing the setting has been selected.
<b>Nav Guidance Volume</b>	Press the + or – buttons to adjust the Nav Guidance Volume.
<b>Lane Recommendation</b>	Press this button to enable Lane Recommendation during route guidance. Press and release the button until a check mark appears, showing the setting has been selected.
<b>Junction View</b>	Press this button to enable Junction View during route guidance. Press and release the button until a check mark appears, showing the setting has been selected.

<b>TMC Route Mode (If Equipped)</b>	<p>Press this button to change how the Traffic Message Channel (TMC) Route Mode functions during route guidance. Select from:</p> <ul style="list-style-type: none"> <li>• Automatic</li> <li>• By Delay Time</li> <li>• Manual</li> <li>• Off</li> </ul>
<b>TMC Avoidance Types (If Equipped)</b>	<p>Press this button to display the available Traffic Message Channel (TMC) Avoidance Types you would like displayed while in route guidance. Press and release the desired selection button until a check mark appears, showing the setting has been selected.</p>
<b>Signposts</b>	<p>Press this button to display the Sign Posts types you would like displayed while in route guidance. Press and release the desired selection button until a check mark appears, showing the setting has been selected.</p>
<b>Route Progress Bar</b>	<p>Press this button to display the Route Progress Bar while in route guidance. Press and release the selection button until a check mark appears, showing the setting has been selected.</p>
<b>Route Options</b>	<p>Press this button to determine which road types are OK to travel on while in route guidance. Press and release the desired selection button until a check mark appears, showing the setting has been selected.</p>
<b>Highway Mode</b>	<p>Press this button to activate Highway Mode. Selectable options are “On” or “Off”. Having this setting on will allow you to select the setting “Highway Services”.</p>



<b>Offered Services</b>	Press this button to display the available Offered Services types you would like displayed while in route guidance. Press and release the desired selection button until a check mark appears, showing the setting has been selected. Available selections are “Gas Stations”, “Restaurants Rest Area”, and “Auto Services And Maintenance”.
<b>Use Real Time Traffic</b>	Press this button to display Real Time Traffic Updates while in route guidance. Press and release the desired selection button until a check mark appears, showing the setting has been selected.
<b>Provide Detours on Traffic Events</b>	Press this button to display Detours On Traffic Events while in route guidance. Press and release the desired selection button until a check mark appears, showing the setting has been selected.
<b>Confirm Detours Manually</b>	Press this button to make it mandatory for you to have to Confirm Detours Manually while in route guidance. Press and release the desired selection button until a check mark appears, showing the setting has been selected.
<b>Provide Detours That Save More Than X Min.</b>	Press this button to allow the navigation system to display the available detours if they save you a predetermined amount of minutes, while in route guidance. Press and release the desired plus or minus button until you have selected the desired number of minutes saved, from five minutes to one hour in increments of five minutes.



## INFORMATION



**Information Button**

From the Nav Main Menu, press the Information button and select one of the following options to view additional information:

Traffic		“Traffic” displays detailed traffic information.
Weather — If Equipped		“Weather” displays detailed weather information about your current position.

<p><b>Where Am I?</b></p>		<p>“Where Am I?” displays the address and Geo-Coordinates of your current location.</p> <ol style="list-style-type: none"> <li>1. Press the Show GPS Info button to view the GPS information.</li> <li>2. Press the Save button to save the location in your Favorites.</li> </ol>
<p><b>Country Info</b></p>		<p>Select the desired country on the touchscreen. Information, such as average speed limits and specific phone number country codes, will be provided about the selected country.</p>

## EMERGENCY

From the Nav Main Menu, press the Emergency button and press one of the following options to search and route to a specific location.



**Emergency Button**



**Emergency Nearby Options**

- 1 — Hospital
- 2 — Police
- 3 — Fire Department

Press the “Where Am I?” button to display your exact current location.

Press the Save button to save your current location in Favorites.

You can search for a Hospital, Police Department, or Fire Department by the following categories, which are button tabs at the top of the screen:

- Name
- Distance
- ABC (Search)

#### NOTE:

In case of emergency, please contact the facility to verify their availability before proceeding.

- Press the desired Hospital, Police Department, or Fire Department and press “Route To” to confirm your route, and then press “GO!” to confirm the destination and begin route guidance.

## MAP UPDATES

The map data available in your vehicle is the most up-to-date information that was available when your vehicle was built. Map data is updated periodically as map information changes. Follow the steps below if you wish to obtain an update for your vehicle.

1. Please visit [chryslergroup.navigation.com](http://chryslergroup.navigation.com) to obtain your map update. At the top of the page, click the brand of your vehicle. Then, at the drop down menu, select your vehicle model and its model year. You will then be directed to a page that will let you know if your vehicle needs a map update or not.
2. Or, visit [DriveUconnect.com](http://DriveUconnect.com) (US) or [DriveUconnect.ca](http://DriveUconnect.ca) (Canada) and follow these steps:
  - Under the “Help & Support” tab, select your vehicle brand, model, and year. Then, click “SYSTEM UPDATES.” Simply follow the steps and place your order.

3. Or, if you wish, you can also visit your dealer or place a phone call to request your Map Update. US/CAN General Consumer Support:

888-628-6277

FCA US LLC Dealer Garmin Support:

877-628-4480

FCA US LLC Consumer FreshMaps:

866-422-8171

## SIRIUSXM® TRAVEL LINK



SiriusXM® Travel Link

In addition to delivering over 160 channels of the best sports, entertainment, talk, and commercial-free music, SiriusXM® offers premium data services that work in conjunction with compatible navigation systems. SiriusXM® Travel Link brings a wealth of useful information into your vehicle and right to your fingertips.

- **Weather** — Check variety of local and national weather information from radar maps to current and five day forecast.
- **Fuel Prices** — Check local gas and diesel prices in your area and route to the station of your choice.
- **Sports Scores** — In-game and final scores plus weekly schedules for your favorite team.
- **Movie Listings** — Check local movie theaters and listings in your area and route to the theater of your choice.

SiriusXM® Travel Link feature is seamlessly integrated into your vehicle, so you can stay in the know while you're on the road. A few minutes after you start your vehicle, Travel Link information arrives and updates in the

background. You can access the information whenever you like, with no waiting.

- To access SiriusXM® Travel Link, press the Apps button on the touchscreen, then the SiriusXM® Travel Link button.

#### NOTE:

SiriusXM® Travel Link requires a subscription, sold separately after the trial subscription included with your vehicle purchase.

## SIRIUSXM® TRAFFIC PLUS



SiriusXM® Traffic Plus

Avoid traffic before you reach it. By enhancing your vehicle's navigation system with the ability to see detailed traffic information, you can pinpoint traffic incidents, determine average traffic speed and estimate travel time along your route. Since the service is integrated with a vehicle's navigation system, SiriusXM® Traffic Plus can help drivers pick the fastest route based on traffic conditions.

1. Detailed information on traffic speed, accidents, construction, and road closings.
2. Traffic information from multiple sources, including police and emergency services, cameras and road sensors.
3. Coast-to-coast delivery of traffic information.
4. View conditions for points along your route and beyond.

# CONNECTED VEHICLE SERVICES — IF EQUIPPED

## IS MY VEHICLE CONNECTED?

Vehicles with an Assist and an SOS button are connected vehicles. These buttons will be located on either the rearview mirror or overhead console, depending on the vehicle. If these buttons are present in your vehicle, you have a connected radio and can take advantage of the many connected vehicle features.

For further information about the ASSIST and SOS buttons, refer to the Owner's Manual.

## INTRODUCTION TO CONNECTED VEHICLE SERVICES

One of the many benefits of your vehicle's Uconnect system is that you can now take advantage of SiriusXM Guardian™ connected vehicle services. To unlock the full potential of SiriusXM Guardian™ in your vehicle, you first need to activate SiriusXM Guardian™ services.

### WARNING!

ALWAYS obey traffic laws and pay attention to the road. ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the features and applications in this vehicle. Only use the features and applications when it is safe to do so. Failure to comply may result in an accident involving serious injury or death.

### NOTE:

SiriusXM Guardian™ involves the collection, transmission and use of data from your vehicle  
 ➞ page 104.

## SIRIUSXM GUARDIAN™ CONTACT INFORMATION AND BUSINESS HOURS

### SiriusXM Guardian™/Care

- US residents visit:  
<https://www.driveuconnect.com/sirius-xm-guardian.html> or call 1-844-796-4827
- Canadian residents visit:  
<https://www.siriusxm.ca/guardian-v1/> or call 1-877-324-9091

### Uconnect Phone Customer Support

UconnectPhone.com or for US residents call: 1-877-855-8400.

Canadian residents call: 1-800-465-2001 (English) or call: 1-800-387-9983 (French).

### Business Hours

Central Time

- Monday through Friday – 7:00 am to 10:00 pm
- Saturday – 8:00 am to 9:00 pm

## WHAT IS SIRIUSXM GUARDIAN™?

Use this QR code to access your digital experience.



SiriusXM Guardian™ uses an embedded device in the Uconnect system installed in your vehicle, which receives GPS signals and communicates with the SiriusXM Guardian™ Customer Care center via wireless and landline communications networks. Depending on the type of device in your vehicle, some SiriusXM Guardian™ services require an operable LTE (voice/data) or 3G or 4G (data) network compatible with your device. SiriusXM Guardian™ is available only on equipped vehicles purchased within the continental United States, Alaska, Hawaii, Puerto Rico and Canada.

### NOTE:

- Certain SiriusXM Guardian™ services are dependent upon an operative telematics device, a cellular connection, navigation map data, and GPS satellite signal reception, which can limit the ability to reach the response center or reach emergency support.

- Not all features of SiriusXM Guardian™ are available everywhere at all times, particularly in remote or enclosed areas.
- Other factors outside the control of SiriusXM Guardian™ that may limit or prevent service delivery are hills, structures, buildings, tunnels, weather, damage to the electrical system or other important parts of your vehicle, network congestion, civil disturbances, actions of third parties or the government, Internet failure, and/or the physical location of your vehicle, such as in an underground parking structure or under a bridge.

Not all SiriusXM Guardian™ features are available for all models.

SiriusXM Guardian™ provides:

- The ability to remotely lock/unlock and remote start your vehicle from virtually anywhere by using the Uconnect App or your computer.
- Send & Go capability with the Uconnect App. Use the Uconnect App to easily search, map and send your locations directly to your Uconnect Navigation.

- The ability to locate your vehicle, when you forget where you parked, using the Vehicle Finder function of the Uconnect App.

Before you drive, familiarize yourself with the easy-to-use Uconnect system and SiriusXM Guardian™ services.

### The ASSIST and SOS Call Buttons On Your Rearview Mirror Or Overhead Console

The ASSIST Button is used for contacting Roadside Assistance, Vehicle Care, Uconnect Care, and SiriusXM Guardian™ Customer Care. The SOS Call button connects you directly to SiriusXM Guardian™ Customer Care for assistance in an emergency.

## ACTIVATION

To unlock the full potential of SiriusXM Guardian™ in your vehicle, you must activate your SiriusXM Guardian™ services.

1. Press the Apps icon on the bottom of your in-vehicle touchscreen.
2. Select the Activate Services icon from your list of apps.
3. **For customers in the United States**, select “Customer Care” to speak with a SiriusXM

Guardian™ Customer Care agent who will activate services in your vehicle, or select “Enter Email” to activate on the web.

**For customers in Canada**, enter your email address to activate services in your vehicle.

## INCLUDED TRIAL PERIOD FOR NEW VEHICLES

Your new vehicle may come with an included trial period for use of the SiriusXM Guardian™ services starting on the date of vehicle purchase. To get started with your trial, enrollment in SiriusXM Guardian™ is required. The Uconnect 4C/4C NAV includes a trial\* of SiriusXM Guardian™ services from your date of purchase.

\* Included trial applies to new vehicles only.

## FEATURES AND PACKAGES

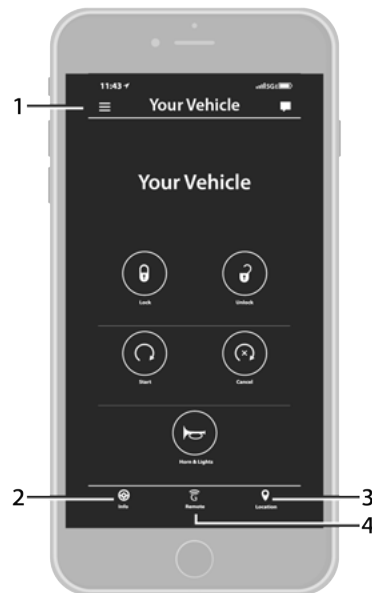
After the trial period, you must purchase a subscription to continue your services by calling a SiriusXM Guardian™ Customer Care agent.

## GETTING STARTED WITH CONNECTED VEHICLE SERVICES

### DOWNLOAD THE UCONNECT APP

Use this QR code to access your digital experience.

Once you have activated your services, you're only a few steps away from using connected services.



**Uconnect Mobile App**

- 1 — Settings
- 2 — Vehicle Info
- 3 — Location And Send & Go
- 4 — Remote Commands

- Download the Uconnect app to your mobile device.
- Use your Owner Account login and password to open the app and then set up a PIN.



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- For customers in the United States, visit [www.mopar.com](http://www.mopar.com), and click the Sign In/Register button in the upper right-hand corner to register your account online.
  - a. Click the Register button
  - b. Select the correct country and email address then click "Register".
  - c. You will then receive an email notification to confirm/verify your newly created account.
- d. After clicking the email link, it will take you to a website and prompt you to assign your account with a password.
- e. Once you have added a password, the website will direct you to your homepage where you can add in your vehicle's VIN.
- For customers in Canada, register your account via your vehicle.
  - a. Press the Apps button in the bottom menu bar.
  - b. Press the Activate Services button from the apps list.
  - c. Enter your email and press "OK". A confirmation email will be sent to the provided email address.
  - d. Press "Continue Activation" from the confirmation email. It may take a short time before remote services will be available, but you will be able to log into the Uconnect App and the owner's site.
- Once on the Remote screen and you have set up your four-digit PIN, you can begin using Remote Door Lock/Unlock, Remote Vehicle Start, and activate your horn and lights remotely, if equipped.
- Press the Location button on the bottom menu bar of the app to bring up a map to locate your vehicle or send a location to your Uconnect Navigation, if equipped.
- Press the Settings side menu in the upper left corner of the app to bring up app settings and access the Assist Call Centers.

## USING YOUR OWNER'S SITE

Your Owner's Site website <https://www.mopar.com/en-us.html> (US Residents), or [www.mopar.ca](http://www.mopar.ca) (Canadian Residents) provides you with all the information you need, all in one place. You can track your service history, find recommended accessories for your vehicle, watch videos about your vehicle's features, and easily access your manuals. It is also where you can manage your SiriusXM Guardian™ account. This section will familiarize you with the key elements of the website that will help you get the most of your SiriusXM Guardian™ system.

For customers in the United States, press the Sign In/Register button and enter your email address and password.

For customers in Canada, press the My Vehicle button. Select from “Dashboard”, “Vehicle Health Report”, and “Recalls”. The website will then prompt you to log in using your email address and password.

#### ● Edit/Edit Profile:

To manage the details of your SiriusXM Guardian™ account, such as your contact information, password and SiriusXM Guardian™ PIN, click on the Edit/Edit Profile button to access the details of your account.



Edit Profile

#### ● Connected Services Status:

This statement will indicate your SiriusXM Guardian™-equipped vehicle.

#### ● Remote Commands:

For vehicles with an active SiriusXM Guardian™ subscription, press one of these icons and enter your four-digit SiriusXM Guardian™ Security PIN to remotely start (if equipped), lock/unlock doors or sound the horn and flash the lights.

#### Editing Your Notifications

Notifications are an important element of your SiriusXM Guardian™ account. For example, any time you use your remote services (such as Remote Door Unlock), you can elect to receive a text message, push notification, and/or E-mail to notify you of the event. To set up the notifications, please follow these instructions.

1. Log on to your Owner's Account at <https://www.mopar.com/en-us.html> (US Residents) and select “Dashboard”, or [www.mopar.ca](https://www.mopar.ca) (Canadian Residents), select “My Vehicle” and then “Dashboard”.

2. Click the Edit/Edit Profile button.
3. Once there, select “SiriusXM Guardian™” where can edit Notification Preferences.
4. You can enter a mobile phone and/or email address to notify you, and you can customize the types of messages.

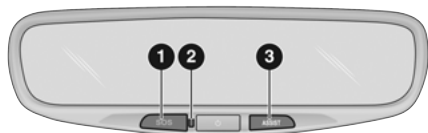
## USING SIRIUSXM GUARDIAN™

### SOS CALL

#### WARNING!

Some SiriusXM Guardian™ services, including SOS Call and Roadside Assistance Call will NOT work without a network connection compatible with your device.

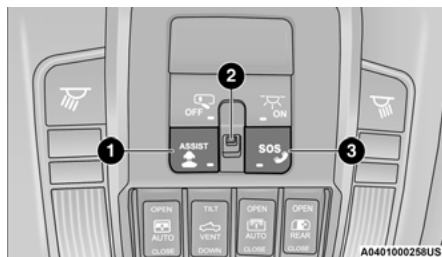
## Access To Emergency Services At The Push Of A Button



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### Buttons On The Rearview Mirror

- 1 — SOS Button
- 2 — Indicator Light
- 3 — Assist Button



### Buttons On The Overhead Console

- 1 — Assist Button
- 2 — Indicator Light
- 3 — SOS Button

Center Light Status	Description
Off	No call activated
Green	Active call in progress
Red	System error

## SiriusXM Guardian™ In-Vehicle Assistance Features

With SiriusXM Guardian™, your vehicle has onboard assistance features located on the rearview mirror or overhead console designed to enhance your driving experience if you should ever need assistance or support.

### Description

SOS Call offers a convenient way to get in contact with a SiriusXM Guardian™ Customer Care agent in the event of an emergency. When the connection between the vehicle and the live agent is made, your vehicle will automatically transmit location information. In the event of a minor collision, medical or any other emergency, press the SOS button to be connected to a call center agent who can send emergency assistance to your vehicle's location.

**NOTE:**

Certain SiriusXM Guardian™ services are dependent on an operational Uconnect system, cellular network availability that is compatible with the device in your vehicle, and GPS network availability. Not all features of SiriusXM Guardian™ are available everywhere at all times, particularly in remote or enclosed areas.

**How It Works**

1. Push the SOS Call button; the indicator light will turn green indicating a call has been placed.

**NOTE:**

- In case the SOS Call button is accidentally pushed, there is a 10-second delay before the SOS call is placed. The system will verbally alert you that a call is about to be made. To cancel the SOS Call connection, push the SOS Call button on the rearview mirror or press the Cancel button on the touchscreen within 10 seconds.
- During an SOS Call, the Bluetooth® paired phone is disconnected so incoming or outgoing calls will go through

your mobile device versus the hands-free system which is not available due to the SOS Call.

2. Once a connection between the vehicle and a SiriusXM Guardian™ Customer Care agent is made, the agent will stay on the line with you.

**NOTE:**

Calls between the vehicle occupants and the SiriusXM Guardian™ Customer Care center may be recorded or monitored for quality assurance purposes. Through your enrollment in and use of the SiriusXM Guardian™ services, you consent to being recorded.

**SOS Call System Limitations**

Vehicles that have been purchased in the US and that travel into Mexico and Canada may have limited services. In particular, responses to SOS calls or other emergency services may be unavailable or very limited. Vehicles purchased outside the United States and Canada are unable to receive SiriusXM Guardian™ services.

If the SOS Call system detects a malfunction, any of the following may occur at the time the malfunction is detected:

- The light will continuously be illuminated red.
- The screen will display the following message “Vehicle phone requires service. Please contact your dealer.”
- An in-vehicle audio message will state “Vehicle phone requires service. Please contact your dealer.”

Even if the SOS Call system is fully functional, factors beyond FCA US LLC's control may prevent or stop SOS Call system operation. These include, but are not limited to, the following factors:

- The ignition key is in OFF position.
- The vehicle's electrical systems are not intact.
- The vehicle battery loses power or becomes disconnected during a vehicle crash.
- The SOS Call system software and/or hardware is damaged during a vehicle crash.

- LTE (voice/data) or 3G or 4G (data) coverage and/or GPS signals are unavailable or obstructed.
- Network congestion.
- Weather conditions.
- Buildings, structures, geographic terrain, or tunnels.

If your vehicle loses battery power for any reason (including during or after an accident) the SOS Call System, among other vehicle systems, will not operate.

### Requirements

- This feature is available only on vehicles sold in the US or Canada.
- Vehicle must be properly equipped with the SiriusXM Guardian™ system. Vehicle must be registered with SiriusXM Guardian™ and have an active subscription that includes the applicable feature.
- Vehicle must have an operable LTE (voice/data) or 3G or 4G (data) network connection compatible with your device.

- Vehicle must be powered in the ON/RUN or ACC (Accessory) position with a properly functioning electrical system.

### WARNING!

- Never place anything on or near the vehicle's LTE (voice/data) or 3G or 4G (data) and GPS antennas. You could prevent LTE (voice/data) or 4G (data) and GPS signal reception, which can prevent your vehicle from placing an emergency call.
- Do not add any aftermarket electrical equipment to the vehicle's electrical system. This may prevent your vehicle from sending a signal to initiate an emergency call. To avoid interference that can cause the SOS Call system to fail, never add aftermarket equipment (e.g., two-way mobile radio, CB radio, data recorder, etc.) to your vehicle's electrical system or modify the antennas on your vehicle. IF YOUR VEHICLE LOSES POWER FOR ANY REASON (INCLUDING DURING OR AFTER AN ACCIDENT), NEITHER THE UCONNECT APPS NOR THE SIRIUSXM GUARDIAN™ SERVICES WILL OPERATE.

(Continued)

### WARNING! (Continued)

- The Occupant Restraint Controller (ORC) turns on the Air Bag Warning Light on the instrument panel if a malfunction in any part of the air bag system is detected. If the Air Bag Warning Light is illuminated, the air bag system may not be working properly and the SOS Call system may not be able to send a signal to the SiriusXM Guardian™ Customer Care center. If the Air Bag Warning Light is illuminated, have an authorized dealer service your vehicle immediately.
- Ignoring the Rearview Mirror Light could mean you will not have SOS Call services if needed. If the Rearview Mirror Light is illuminated, have an authorized dealer service the SOS Call system immediately.
- If anyone in the vehicle could be in danger (e.g., fire or smoke is visible, dangerous road conditions or location), do not wait for voice contact from a SiriusXM Guardian™ Customer Care agent. All occupants should exit the vehicle immediately and move to a safe location.

(Continued)

**WARNING! (Continued)**

- Failure to perform scheduled maintenance and regular inspection of your vehicle may result in vehicle damage, accident or injury.

**AUTOMATIC SOS — IF EQUIPPED**

Automatic SOS is a hands-free safety service that can immediately connect you with help in the event that your vehicle's airbags deploy. After an accident, a live agent will contact you through the Uconnect system and alert emergency services.

**NOTE:**

An active SiriusXM Guardian™ subscription is required for this feature to function.

After a crash where the airbags deploy:

1. Automatic SOS will initiate a call with an agent.
2. An agent will receive the call and confirm the location of the emergency.

3. If needed, the agent will request the assistance of emergency services.
4. First responders will arrive on scene. The agent will remain on the call until emergency services arrive.

**NOTE:**

- Agents are available 24/7 to assist you in the case of an emergency.
- On your behalf, agents are able to notify family members about the collision.
- Agents can brief first responders of the situation before they arrive on scene.
- In the event vehicle occupants are unable to speak, emergency services will be dispatched based on the last known GPS coordinates.

- SiriusXM Guardian™ services are dependent upon an operative telematics device, a cellular connection, navigation map data, and GPS satellite reception, which can limit the ability to reach the response center or reach emergency support.
- Terms of service of the Uconnect and the SiriusXM Guardian™ subscriber agreement apply. See terms of services for complete service limitation.

**REMOTE COMMANDS**

On the Remote Commands screen, you have access to several vehicle features that can be controlled remotely from your mobile device. These features include locking/unlocking, remote starting, and activating the horn and lights of the vehicle.



### Remote Commands

#### 1 — Lock

Press this button to lock your vehicle.

#### 2 — Vehicle Start

Press this button to start your vehicle.

#### 3 — Horn & Lights

Press this button to sound the horn and activate your lights.

#### 4 — Unlock

Press this button to unlock your vehicle.

#### 5 — Cancel Vehicle Start

Press this button to cancel remote start.

Remote Commands lets you send a request to your vehicle in one of three ways:

- Anywhere using your mobile device and Uconnect App
- From your computer on the Owner's Site (not available on all functions)
- Contacting SiriusXM Guardian™ Customer Care (not available on all functions)

### Using A Remote Command Through Your Mobile Device And The Uconnect App

1. Press the desired Remote Command icon on your mobile device.
2. A pop-up screen will appear asking for your SiriusXM Guardian™ Security PIN (this is the same four-digit code established when you activated your SiriusXM Guardian™ system). Enter the SiriusXM Guardian™ Security PIN on the keypad.

3. It may take 30 seconds or more for the command to go through to your vehicle.

4. A message will let you know if the command was received by your vehicle.

### Using A Remote Command Through Your Owner's Site

1. Log on to your Owner's Site using the username and password you used when activating your SiriusXM Guardian™ services in your vehicle.

#### NOTE:

If you forgot your username or password, links are provided on the website to help you retrieve them.

2. If you have more than one vehicle registered into your Owner's Site, select the vehicle you want to send the command to by clicking on its image along the top.
3. On your dashboard, you will see remote commands. Press the desired icon to activate that feature.
4. You will then be asked to enter your SiriusXM Guardian™ Security PIN (this is the same four-digit code established when you

activated your SiriusXM Guardian™ system). Please enter your SiriusXM Guardian™ Security PIN.

5. A message will appear on the screen to let you know if the command was received by your vehicle.

#### **Contacting SiriusXM Guardian™ Customer Care (for example, in case of an accidental lock-out):**

1. Contact SiriusXM Guardian™ Customer Care if you are unable to lock your vehicle through the Uconnect App or your key fob.
2. For security purposes, the SiriusXM Guardian™ Customer Care agent will verify your identity by asking for your four-digit SiriusXM Guardian™ Security PIN.
3. After providing your SiriusXM Guardian™ Security PIN, you can ask them to perform a remote command.

#### **NOTE:**

Anyone with access to your PIN may request Remote Door Lock/Unlock. It is your responsibility to protect your PIN appropriately.

## **REMOTE DOOR LOCK/UNLOCK**

### **Description**

The Remote Door Lock/Unlock feature provides you the ability to lock or unlock the door on your vehicle without the keys and from virtually any distance.

### **Working Vehicle Conditions**

- The vehicle must be in PARK or at a standstill.
- The vehicle must be in an open area with cell tower reception.
- Your mobile device must have a cellular or Wi-Fi connection.

### **Requirements**

- Vehicle must be properly equipped with the SiriusXM Guardian™ system.
- Vehicle must have an operable LTE (voice/data) or 3G or 4G (data) network connection. If using the Uconnect App to command your vehicle, your device must be compatible and be connected to an operable LTE (voice/data) or 3G or 4G (data) network connection.

- Vehicle must be registered with SiriusXM Guardian™ and have an active subscription that includes the applicable feature.
- An ignition cycle is required for some remote commands, such as Remote Vehicle Start and Remote Door Lock/Unlock if following a Remote Horn & Lights activation.
- Your Remote Door Lock/Unlock request will not be processed if the vehicle is in motion, the ignition key is on or during an emergency call.

#### **NOTE:**

All other remote services should be performed via your Owner's Site or through the Uconnect App on your compatible device.

## **REMOTE VEHICLE START**

### **Description**

The Remote Vehicle Start feature provides you with the ability to start the engine on your vehicle without the keys and from virtually any distance. Once started, the preset climate controls in your vehicle can warm up or cool down the interior.

You can also send a command to turn off an engine that has been started using Remote Vehicle Start. After 15 minutes, if you have not entered your vehicle with the key, the engine will shut off automatically.

This remote function requires your vehicle to be equipped with a factory-installed Remote Start system.

You can set up push notifications every time a command is sent to activate or cancel Remote Start.

### **Working Vehicle Conditions**

- The vehicle must be off or in ACC mode.
- The vehicle has been started with the key fob within the last 14 days.
- The vehicle must be in PARK or at a standstill.
- The vehicle's security system has been armed and not triggered since the last vehicle start.
- The doors, hood, and trunk/liftgate are closed.
- The vehicle's check engine light must be off.
- The vehicle must have at least a quarter tank of fuel, along with oil and battery power.

- The vehicle's hazard lights must be off.
- If equipped, the vehicle must have an automatic transmission.
- The vehicle must be in an open area with cell tower reception.
- Your mobile device must have a cellular or Wi-Fi connection.
- If the Panic button has been pressed, the vehicle must be started at least once after alarming the system.

### **NOTE:**

The SiriusXM Guardian™ Customer Care agents are not authorized for Remote Vehicle Start services. Contact the Uconnect Care Team for assistance.

## **REMOTE HORN & LIGHTS**

### **Description**

It is easy to locate a vehicle in a dark, crowded or noisy parking area by activating the horn and lights. It may also help if you need to draw attention to your vehicle for any reason.

If you want, you can set up push notifications every time a command is sent to turn on the horn and lights.

### **Working Vehicle Conditions**

- The vehicle must be in PARK or at a standstill.
- The vehicle must be in an open area with cell tower reception.
- Your mobile device must have a cellular or Wi-Fi connection.

### **NOTE:**

The Remote Horn & Lights feature is designed to be loud and get noticed. Please keep in mind the surroundings when using this feature. You are responsible for compliance with local laws, rules and ordinances in the location of your vehicle when using Remote Horn & Lights.

## **ROADSIDE ASSISTANCE CALL**

### **Description**

Vehicles equipped with the SiriusXM Guardian™ system feature will contain an ASSIST button in the vehicle. Once your SiriusXM Guardian™ services have been activated, the ASSIST

button can connect you directly to customer care call centers. You will be directed to one of the four services below.

- **Roadside Assist** — If you get a flat tire or need a tow, you'll be connected to someone who can help anytime.
- **Connected Services** — Contact the SiriusXM Guardian™ Customer Care call center to activate your services, renew after your trial has expired, and for in-vehicle support for your SiriusXM Guardian™ system or help answering any general questions surrounding your connected services.
- **Uconnect Care** — In-vehicle support for all non-connected Uconnect system features, such as radio and Bluetooth® connections.
- **Vehicle Care** — Total support for your vehicle.

### SiriusXM Guardian™ In-Vehicle Assistance Features

With SiriusXM Guardian™, your vehicle has onboard assistance features located on the rearview mirror or overhead console designed to enhance your driving experience if you should ever need assistance or support.

### How It Works

Simply press the ASSIST button in the vehicle and you will be presented with your ASSIST options on the touchscreen. Make your selection by pressing the touchscreen.

### Requirements

- This feature is available only on vehicles sold in the US and Canada.
- Vehicle must be properly equipped with the SiriusXM Guardian™ system.
- Vehicle must have an operable LTE (voice/data) or 3G or 4G (data) network connection.
- Vehicle must be registered with SiriusXM Guardian™ and have an active subscription that includes the applicable feature.
- Vehicle must be powered in the ON/RUN or ACC (Accessory) position with a properly functioning electrical system.

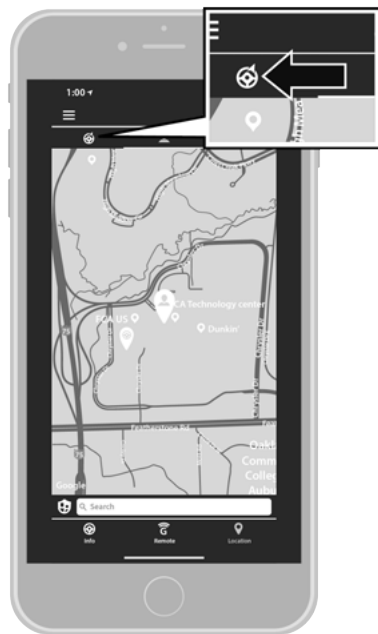
### Disclaimers

If Roadside Assistance Call is provided to your vehicle, you agree to be responsible for any additional roadside assistance service costs that you may incur. In order to provide SiriusXM Guardian™ services to you, we may record and monitor your conversations with Roadside Assistance Call, Vehicle Care, Uconnect Care, or SiriusXM Guardian™ Customer Care, whether such conversations are initiated through the SiriusXM Guardian™ services in your vehicle, or via a landline or mobile device, and may share information obtained through such recording and monitoring in accordance with regulatory requirements. You acknowledge, agree and consent to any recording, monitoring or sharing of information obtained through any such call recordings.

## SEND & Go

### Description

The Send & Go feature of the Uconnect App allows you to search for a destination on your mobile device, and then send the route to your vehicle's navigation system.

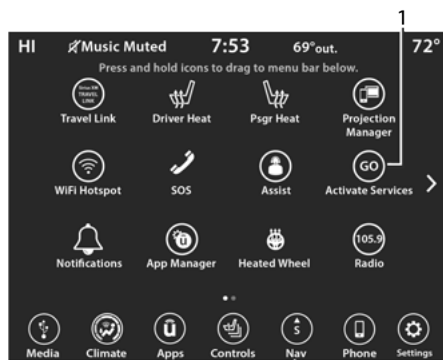
**Send & Go****Send & Go Input****How It Works**

1. Use the Uconnect App to find the destination.  
There are multiple ways to find a destination. After selecting the “Location” tab at the bottom of the App, press the search box to browse through one of the categories provided, or type the name or keyword in the search box at the top of the App. You can also select categories such as Favorites or Contact List.
2. Select your destination from the list that appears. Location information will then be displayed on the map.  
From this screen, you will be able to:
  - View the location on a map.
  - See the distance from your current location.
  - Send the address by selecting “Send to Vehicle” from the mobile app.

3. Send the destination to the Uconnect Navigation in your vehicle. You can also call the destination by pressing the Call button.
4. Confirm your destination inside your vehicle by pressing the Send To Vehicle option on the pop-up that appears on the radio touchscreen.

### Requirements

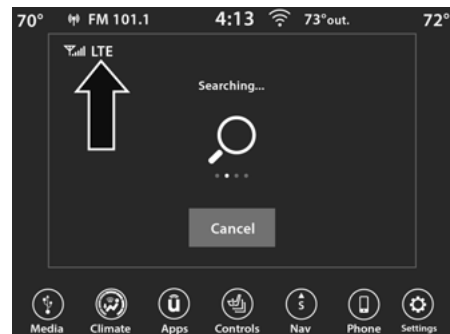
- Vehicle must be properly equipped with the Uconnect system and a Uconnect 4C or Uconnect 4C NAV unit.



### Uconnect 4C/4C NAV Connected Service Indicators

- 1 — Activate Services (Connected Services)
- 2 — Navigation Button

- Vehicle must have an operable LTE (voice/data) or 3G or 4G (data) network connection compatible with your device.



### LTE Network Connection

- Vehicle must be registered with SiriusXM Guardian™ and have an active subscription that includes the applicable feature.

## VEHICLE FINDER

### Description

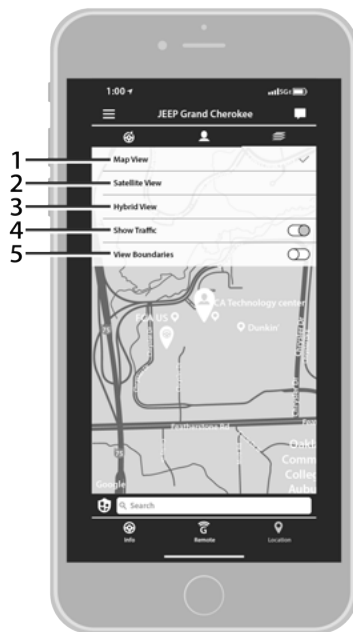
The Vehicle Finder feature of the Uconnect App allows you to find the location of your stationary vehicle.

You can also sound the horn and flash the lights to make finding your vehicle even easier.

### How It Works

Use the Uconnect App to find the location of your vehicle.

1. Select the “Location” tab at the bottom of the App. Then, touch the Vehicle icon to find your vehicle.
2. Choose how you want to view the information by pressing the layers button. These options will appear:



**Vehicle Finder Layers**

- 1 — Map View
- 2 — Satellite View
- 3 — Hybrid View

4 — Show Traffic

5 — View Boundaries

3. You can also select the Person icon to see your location.
4. Once the vehicle has been located, you can map a route to your vehicle.

### NOTE:

- You are responsible for using remote services that sound horn and flash lights in accordance with the laws, rules and ordinances in effect at the location of your vehicle.
- Certain SiriusXM Guardian™ services are dependent on a properly installed and operational Uconnect system, cellular network availability that is compatible with the device in your vehicle, and GPS network availability. Not all features of SiriusXM Guardian™ are available everywhere at all times, particularly in remote or enclosed areas.

## Requirements

- Vehicle Finder will not work while vehicle is in motion.
- Vehicle must be properly equipped with the Uconnect system.
- Vehicle must have an operable LTE (voice/data) or 3G or 4G (data) network connection compatible with your device.
- Vehicle must be registered with SiriusXM Guardian™ and have an active subscription that includes the applicable feature.
- Vehicle ignition must have been turned on within 14 days.

## 4G Wi-Fi HOTSPOT — IF EQUIPPED

Use this QR code to access your digital experience.

### Description

4G Wi-Fi Hotspot is an in-vehicle service that connects your device to an LTE (voice/data) or 4G (data) network that is ready to go wherever you are. After you've made your purchase, turn on your device's Wi-Fi and connect your devices.



- Enables all your passengers to be simultaneously connected to the web.
- Connect several devices at one time.
- Any Wi-Fi-enabled device — such as a laptop or any other portable-enabled media — can connect over your private in-vehicle network.
- A high-speed, secured connection lets anyone on your private network access the Web — great for working and relaxing.

### WARNING!

The driver should NEVER use the 4G Wi-Fi Hotspot while driving the vehicle as doing so may result in an accident involving serious injury or death.

### Create A 4G Wi-Fi Hotspot For Use In Your Vehicle

#### How It Works



The 4G Wi-Fi Hotspot feature provides the vehicle passengers with an internet access hotspot in the vehicle, using the radio as an access point.

The hotspot will allow Wi-Fi-enabled in-vehicle devices (such as a laptop or any other

portable-enabled media device) to wirelessly connect to the internet. Uconnect offers a complimentary 3-month trial period that includes 1GB of total data. The trial can be activated any time within the first year of new vehicle ownership.

Use one of these three ways to purchase a subscription to the 4G Wi-Fi Hotspot:

1. From your vehicle's touchscreen, select the 4G Wi-Fi Hotspot App, and press the How To Purchase button and follow the instructions.
2. Log onto your Owner's Site and click the link to the AT&T portal to get set up.
3. **For existing Connected Car customers:** Press the ASSIST button to be routed to an AT&T Customer Care agent who will assist you.

Once the 4G Wi-Fi Hotspot is purchased, you can change its name and the password by selecting the Wi-Fi Hotspot App and pressing the Setup Wi-Fi Hotspot button. You can also view the connected devices from the app screen by pressing the View Connected Devices button.

**NOTE:**

A SiriusXM Guardian™ subscription is not required in order to purchase and use the 4G Wi-Fi Hotspot.

**WARNING!**

Always drive safely with your hands on the steering wheel and obey all applicable laws. You have full responsibility and assume all risks related to the use of the features and applications in this vehicle. Only use the features and applications in this vehicle when it is safe to do so. Failure to comply may result in an accident involving in serious injury or death.

**STOLEN VEHICLE ASSISTANCE****Description**

If your vehicle is stolen, the SiriusXM Guardian™ Customer Care agent may be able to locate the stolen vehicle and work with law enforcement to help recover it.

**How It Works**

1. If your vehicle is stolen, contact local law enforcement as soon as possible. They will work with you to file a stolen vehicle report.
2. Next, inform SiriusXM Guardian™ Customer Care that your vehicle has been stolen.  
  
The SiriusXM Guardian™ Customer Care Agent will ask for the stolen vehicle report number (as issued by your local law enforcement). If you have downloaded the Uconnect App, you can push the “Settings” menu button on your device, select “Help”, and then select “SiriusXM Guardian™ Customer Care” to make the call.
3. SiriusXM Guardian™ Customer Care will authenticate that you are the owner of the vehicle and contact the law enforcement with whom you filed the stolen vehicle report.

4. SiriusXM Guardian™ Customer Care will work with your local law enforcement to locate the vehicle. You will be contacted by law enforcement if your vehicle is recovered. While the investigation is

ongoing, you should also contact your insurance company to inform it of the situation.

**Requirements**

- Vehicle must be properly equipped with the Uconnect system.
- Vehicle must have an operable LTE (voice/data) or 3G or 4G (data) network connection compatible with your device.
- Vehicle must be registered with SiriusXM Guardian™ and have an active subscription that includes the applicable feature.

**NOTE:**

Not all features of SiriusXM Guardian™ are available everywhere at all times, particularly in remote or enclosed areas.

**MONTHLY VEHICLE HEALTH REPORT**

Use this QR code to access your digital experience.

**Description**

Monthly Vehicle Health Report is a Uconnect service through which a summary of the performance of your vehicle's key systems will



be sent to you every month so you can stay on top of your vehicle's maintenance needs. This is provided as a convenience to you and does not substitute for regular maintenance to your vehicle.

In order to provide the Monthly Vehicle Health Report, the Uconnect system in your vehicle may collect and transmit vehicle data to SiriusXM Guardian™ and to FCA, such as your vehicle's health and performance, your vehicle's location, your utilization of the features in your vehicle, and other data.

This data collection and transmission begins when you enroll in SiriusXM Guardian™ and will continue even if you cancel your SiriusXM Guardian™ subscription unless you call SiriusXM Guardian™ Customer Care and tell them to deactivate your Uconnect Services.

Please see the Uconnect Privacy Policy for more information, located at [www.driveuconnect.com/connectedservices/privacy](http://www.driveuconnect.com/connectedservices/privacy) (US Residents) or [www.driveuconnect.ca](http://www.driveuconnect.ca) (Canadian Residents).

For more information on SiriusXM Guardian™ private policy, see <https://siriusxmcs.com/privacy-policy>.

## VEHICLE HEALTH ALERT

### Description

Your vehicle will send you an email alert if it senses a problem with one of your vehicle's key systems. For further information, go to your Owner's website.

### NOTE:

Vehicle Health Alert emails require you to register and activate services. During this process you will be asked to provide an email address to which the reports will be sent.

## IN-VEHICLE NOTIFICATIONS — IF EQUIPPED

### Description

Your vehicle will send you notifications to remind you when services are needed, or to alert you of other important information, such as recall notices. When you receive a notification through your touchscreen, press OK to dismiss the message, or press Call Care to speak with a SiriusXM Guardian™ Customer Care agent.

### NOTE:

Pressing OK or the X button on the pop-up screen will dismiss or close the pop-up, and the In-Vehicle Messages mailbox will display. In the Mailbox, you can reopen messages or delete messages.

## AMAZON ALEXA SKILL — IF EQUIPPED

**Use this QR code to access your digital experience.**

Enjoy the convenience of using your voice to command your vehicle with Amazon Alexa!

With Amazon Alexa, you can connect to your vehicle and remotely access key services and features.

If your vehicle is equipped with Uconnect Navigation, you can send a destination directly to your vehicle using Alexa.

If you need assistance, you can always ask Alexa for help, or complete a list of commands by saying: "Alexa, ask <brand name> for help with my car."



Here are a few of the many questions you can ask Alexa:

- “Alexa, ask <vehicle brand> to start my <vehicle name> with PIN XXXX.”
- “Alexa, ask <vehicle brand> to lock my <vehicle name> with PIN XXXX.”
- “Alexa, ask <vehicle brand> to send 1000 Chrysler Drive, Auburn Hills, Michigan to my <vehicle name>.”
- “Alexa, ask <vehicle brand> what is the fuel level of my <vehicle name>.”

An active subscription to SiriusXM Guardian™ is required. To use Amazon Alexa, first, register for SiriusXM Guardian™ ➔ page 78.

Next, link the Uconnect system on your vehicle to Amazon Alexa:

1. Download the Amazon Alexa app on your mobile device (Apple® or Android™).
2. Once in the app, tap MENU and go to SKILLS.
3. Search for <vehicle brand> skill, then tap Enable.

4. Tap SAVE SETTINGS when prompted.
5. Link the vehicle brand name to the <vehicle brand> Skill by tapping LINK ACCOUNT.
6. Log in using your Owner Account credentials. This will be the same user name and password you used when registering for SiriusXM Guardian™ Connected Services.
7. CONFIRM account to return to the <vehicle brand> Skill.

You can now begin using the <vehicle brand> Skill on Alexa!

## GOOGLE ASSISTANT — IF EQUIPPED

With the Google Assistant, you can get help and keep tabs on your car. The Assistant is available across your devices, including Android™ phones, iPhone® devices, or voice-activated speakers, like Google Home. If you need assistance, ask Google for help, or for a complete list of commands by saying: “Hey Google, ask <brand name> for help with my car.”

Here are a few examples of commands:

- “Hey Google, ask <vehicle brand> to start my <vehicle name> with PIN XXXX.”
- “Hey Google, ask <vehicle brand> to lock my <vehicle name> with PIN XXXX.”
- “Hey Google, ask <vehicle brand> to send 1000 Chrysler Drive, Auburn Hills, Michigan to my <vehicle name>.”
- “Hey Google, ask <vehicle brand> what is the fuel level of my <vehicle name>.”

To link your Uconnect account with Google Assistant, follow these steps:

1. Download and install the Google Assistant app on your smart phone from the App Store® or Google Play.
2. After installation, log in to the Google Assistant app with your Gmail ID. Verify your account by pressing the icon in the upper right hand corner.

3. Press the Discover button in the bottom left corner of the screen. Enter the vehicle brand name.
4. A prompt will appear to link your Uconnect account. Press “Link Uconnect to Google”.
5. Press “Sign In” and enter the email address and password you created when you activated Uconnect services.
6. Lastly, press “Authorize” to complete the linking process.

Now, you can ask Google Assistant to help you:

- Remotely start the engine, or cancel a remote start
- Send a destination to their vehicle’s built-in Uconnect Navigation system
- Monitor vehicle vitals, such as tire press, fuel level and oil life
- And more!

## FAMILY DRIVE ALERTS — IF EQUIPPED

Use this QR code to access your digital experience.

### Description

Family Drive Alerts help promote safer driving and give you peace of mind when your loved ones are out on the road. You can set boundary limits, monitor driving speed, and pinpoint your vehicle’s location any time, any place. Use the Uconnect app to set alerts:



### ● Boundary Alert

Receive a notification the moment your vehicle is driven either out of or into a geographic boundary that you set.

### ● Curfew Alert

Receive a notification when your car is being driven outside of the curfew time.

### ● Speed Alert

Receive a notification whenever your car exceeds a speed limit you set.

### ● Valet Alert

Receive a notification if and when your vehicle is driven outside a quarter-mile radius of a valet drop-off zone.

## SMARTWATCH INTEGRATION — IF EQUIPPED

### Description

SmartWatch Integration puts the Uconnect app right on your Apple® Watch or Android™ Wear. To get started, follow these steps:

1. Download the Uconnect app from the App Store® or Google Play.
2. Log onto the app from your smartphone using the username and password you created when you first set up your account.

3. Make sure your watch and smartphone are connected through Bluetooth®.
4. The Uconnect app should appear on your SmartWatch.

Once the app is downloaded on your SmartWatch, you can enjoy these features:

- Lock or unlock your vehicle by tapping the remote lock button in the app and entering your security PIN.
- Remote start or stop your vehicle.
- View important vehicle stats, such as fuel level, vehicle location, tire pressure warning, and more.

For help, refer to the Uconnect YouTube channel for SmartWatch Integration.

## UCONNECT MARKET

Use this QR code to access your digital experience.

With Uconnect Market, you can enjoy seamless and secure transactions from the comfort of your vehicle. Make restaurant reservations, place food orders, or pay for other



goods and services right from the vehicle's touchscreen.

To get started with Uconnect Market on the touchscreen:

1. Press the Market button in the Uconnect App drawer.
2. Press "Get Started".
3. Press "Text Me A Link" and enter your phone number to receive a text message with instructions on how to set up Uconnect Market.

### NOTE:

If the text message does not come through, press the Resend Text button. It might take a minute to receive the text message.

4. Once you receive the text message, press the link provided. You will be directed to a sign-in screen. Enter your email and password. You will then be able to use Uconnect Market.
5. If you do not have an account, press "Register Now" to create one.
6. Accept the Uconnect Market Terms of Service.

7. Enter your credit card information, and press "Next".
8. Enter your phone number, and press "Next".
9. The system will verify the phone number. Once verified, Uconnect Market will be available to use. Press the OK button.

From the online portal, <https://market.mopar.com/home>, you can link loyalty accounts and start receiving benefits from them while still using Uconnect Market and view your purchase history.

## MANAGE MY SIRIUSXM GUARDIAN™ ACCOUNT

To manage your SiriusXM Guardian™ account, press the ASSIST button in your vehicle, or call SiriusXM Guardian™ Customer Care.

### NOTE:

It is recommended, when selling your vehicle, or turning in your lease, to call SiriusXM Guardian™ Care to remove your personal data.

# CONNECTED SERVICES FAQs

For additional information about SiriusXM Guardian™, active subscribers can push the ASSIST button and then select SiriusXM Guardian™ Call on your in-vehicle touchscreen to contact SiriusXM Guardian™. Your call will be directed to a SiriusXM Guardian™ agent or held in a queue until an agent is available. If you do not have an active subscription, push the ASSIST button and press the Activate button on the touchscreen to activate services.

## CONNECTED SERVICES SOS FAQs

1. **What happens if I accidentally push the SOS Call button on the mirror?** You have 10 seconds after pushing the SOS Call button to cancel the call. To cancel the call, either push the SOS Call button again, or press the Cancel button on the in-vehicle touchscreen.
2. **What type of information is sent when I use the SOS Call button from my vehicle?** Certain vehicle information, such as make and model, is transmitted along with the last known GPS location.

3. **When could I use the SOS Call button?** You can use the SOS Call button to make a call if you or someone else needs emergency assistance.

## CONNECTED SERVICES REMOTE DOOR LOCK/UNLOCK FAQs

1. **How long does it take to unlock or lock the door?** Depending on various conditions, it can take up to three minutes or more for the request to get to your vehicle.
2. **Which is faster, my key fob or the Uconnect App?** Your key fob will lock/unlock the door more quickly, however its range is limited and your Uconnect App comes in handy for these and other situations.
3. **Will my vehicle be safe if I lose my device?** People sometimes lose their mobile devices, which is why security measures have been engineered into the Uconnect App. Asking for your username, password and SiriusXM Guardian™ Security PIN are required for the activation of Remote

services through your mobile device. It is your responsibility to protect your passwords and PINs.

4. **Why can't all mobile devices use the Uconnect App?** The Uconnect App is compatible with most devices with the Apple® and Android™ operating systems. The capabilities of these devices allow us to remotely command your vehicle. Other operating systems may be supported in the future.
5. **Why is the Uconnect App running slow?** The Uconnect App relies on a mobile network connection from your device to send commands to your vehicle which must have an operable LTE (voice/data) or 3G, 4G (data), or 5G (data) network connection. If either your device or your vehicle is in an area with below average coverage, it may take longer to log in and send commands.

## CONNECTED SERVICES ROADSIDE ASSISTANCE FAQs

1. **What is the phone number for roadside assistance call?** The phone number is:
  - US: 1-800-521-2779
  - Canada: 1-800-363-4869
2. **If I am subscribed to SiriusXM Guardian™, does it cover towing or other expenses incurred by using roadside assistance?** No, however your new vehicle may include Roadside Assistance Call services.

## CONNECTED SERVICES SEND & GO FAQs

1. **How long does it take to send the route and destination to my vehicle?** Depending on various conditions, it can take up to three minutes for the request to get through to your vehicle.
2. **Can I cancel a route I sent to my vehicle?** Yes, once you enter your vehicle, and start the engine, the pop-up message stating that you have a new route will appear. There is an exit button on the pop-up that will cancel the route if selected.

3. **Can I select a different route than the most recent one I sent to my vehicle?** Yes, once you enter the vehicle, and start the engine, the pop-up message offers a “Locations” option. Once “Locations” is selected, you can choose from a list of recently sent destinations.

## CONNECTED SERVICES VEHICLE FINDER FAQs

1. **Can someone else locate my vehicle?** Your vehicle may be located by anyone who has your PIN and access to your account. It is your responsibility to guard your PIN accordingly. See the Uconnect and SiriusXM Guardian™ terms of service for more information.
2. **How long does it take to sound my horn and flash the lights?** Depending on various conditions, it can take three minutes or more for the request to get through to your vehicle.
3. **How do I turn off the horn and lights after I turn them on?** If you are close enough to the vehicle, you can use the key fob to turn off

the horn and lights by pressing the red Panic button.

## CONNECTED SERVICES STOLEN VEHICLE ASSISTANCE FAQs

1. **Can someone locate my vehicle?** To enhance your privacy, and the privacy of others using your vehicle, a stolen vehicle police report is required for you to activate this service. You must involve local law enforcement to have SiriusXM Guardian™ locate your vehicle. We may also locate the vehicle for other law enforcement or government agencies, subject to a valid court order telling SiriusXM Guardian™ to do so. We will also provide the service for FCA entities to locate a vehicle that you have purchased through them.
2. **How will I know if my vehicle is recovered?** After you provide the SiriusXM Guardian™ Customer Care agent with the stolen vehicle report, the agent will work together with law enforcement to try to locate your vehicle. If your vehicle is recovered, you will be contacted by law enforcement.

3. **Can SiriusXM Guardian™ lower my insurance rates?** Some insurance providers offer lower rates on vehicles equipped with systems that can deter auto theft. When shopping for insurance, be sure to inform the insurance provider of your SiriusXM Guardian™ services subscription to find out if the insurance provider can offer you a lower rate.

#### NOTE:

Neither FCA nor SiriusXM® are insurance companies, and SiriusXM Guardian™ is not an insurance product. You are responsible for obtaining insurance coverage for your vehicle and yourself.

## CONNECTED SERVICES REMOTE VEHICLE START FAQS

1. **How long does it take to remotely start my vehicle?** Depending on various conditions, it can take three minutes or more for the request to get through to your vehicle.
2. **Which is faster, my key fob or the Uconnect App?** Your key fob will remote start your vehicle more quickly. However its range is limited. For example, when you are leaving

the stadium after the game, you can use the Uconnect App to remote start your vehicle and have the inside of your vehicle comfortable by the time you get to it.

3. **Will my vehicle be safe if I lose my wireless device?** People sometimes lose their wireless devices, which is why security measures have been engineered into the Uconnect App. Asking for your username, password and SiriusXM Guardian™ Security PIN help to ensure that nobody can start your vehicle if they happen to find your device.
4. **Can someone drive off with my vehicle using the App?** No. Driving your vehicle still requires the keys to be in the vehicle. The Remote Start feature simply starts the engine to warm up or cool down the interior before you arrive.
5. **Can I stop a vehicle that is being driven with the cancel Remote Vehicle Start command?** No. If the vehicle is in motion, the cancel Remote Vehicle Start button will not stop the vehicle.
6. **Why can't all mobile devices use the Uconnect App?** The Uconnect App has been

designed to work on most devices with the Apple® and Android™ operating systems. The capabilities of these devices allow us to remotely command your vehicle. Other operating systems may be supported in the future.

## CONNECTED SERVICES REMOTE HORN & LIGHTS FAQS

1. **How long does it take to sound my horn and flash the lights?** Depending on various conditions, it can take three minutes or more for the request to get through to your vehicle.
2. **Which is faster, my key fob or the Uconnect App?** Your key fob will sound the horn and flash the lights quicker; however, its range is limited.
3. **How do I turn off the horn and lights after I turn them on?** If you are close enough to the vehicle, you can use the key fob to turn off the horn and lights by pressing the red Panic button. Otherwise, Remote Horn & Lights will continue for a maximum of three minutes.

4. **Why can't all mobile devices use the Uconnect App?** The Uconnect App has been designed to work on most devices with the Apple® and Android™ operating systems. The capabilities of these devices allow us to remotely command your vehicle. Other operating systems may be supported in the future.

## CONNECTED SERVICES ACCOUNT FAQs

1. **How do I register for my SiriusXM Guardian™ account?** There are three ways that you can register your SiriusXM Guardian™ Account:
  - Push the Assist button. A call will be placed to an agent who can assist in registering your new account.
  - Press the Activate Services icon in the Apps menu. Select the button to speak with an agent, who can assist in registering your new account.
  - Press the Activate Services icon in the Apps menu. Enter your email on the touchscreen and then follow the prompts from the provided email. You will receive an email with an activation link that will be good for 72 hours. Once you click the activation link, you will be prompted to fill out your information and accept Terms and Conditions. Then, you will be directed to the SiriusXM Guardian™ home page to complete your profile and demo the remote services.
2. **Why do I need an email address?** Without an email address, customers cannot register for SiriusXM Guardian™. Customers need to register so they can subscribe to receive additional services and create a SiriusXM Guardian™ Security PIN for remote command requests.
3. **How do I create a SiriusXM Guardian™ security PIN?** Set up your SiriusXM Guardian™ Security PIN during the registration process. The SiriusXM Guardian™ Security PIN will be required to authenticate you when accessing your account via SiriusXM Guardian™ Call or performing any remote services, such as Remote Door Lock/Unlock, Remote Horn & Lights, or Remote Vehicle Start.
4. **What if I forgot my SiriusXM Guardian™ security PIN?** If you've already activated services and forgot your SiriusXM Guardian™ Security PIN, you can reset the PIN by selecting Edit Profile on your Owner's Site.
5. **How do I update my SiriusXM Guardian™ payment account address?** Your SiriusXM Guardian™ Payment Account address can be updated online, or by calling SiriusXM Guardian™ Customer Care from ASSIST in your vehicle. To update online: login to your Owner's Site, and select Edit Profile > SiriusXM Guardian™ Payment Account.
6. **How do I update my SiriusXM Guardian™ profile?** Your name, home address, phone number, email address and SiriusXM Guardian™ Security PIN can be updated online on your Owner's Site. Log in to your Owner's Site then select Edit Profile to edit your personal information. Make your edits and click Save.
7. **Can I try features or packages before I buy them?** Your new vehicle purchase may have come with an included trial period for certain Apps and services.

8. **Can I access every App and service while driving?** No, some applications and services are not available while driving. For your own safety, it is not possible to use some of the touchscreen features while the vehicle is in motion (e.g. key pad).
9. **What happens when my subscription comes up for renewal?** If you have added a credit card to your account information, your subscription will be automatically renewed for a term length in accordance with the service plan that you have selected at the then current subscription rate and on every renewal date thereafter, unless you cancel your subscription by calling SiriusXM Guardian™ Care. If you have not added a credit card to your account, SiriusXM Guardian™ will send you an email or letter in advance of your expiration date to remind you that your subscription is ending soon.
10. **How do I manage my SiriusXM Guardian™ notification preferences?** Contact SiriusXM Guardian™ Customer Care, or go to your Owner's Site and then update your preferences on the SiriusXM Guardian™ customer web portal.
11. **How do I purchase a subscription?** Contact SiriusXM Guardian™ Customer Care by pushing the ASSIST button on your rearview mirror.
12. **How do I update my credit card information?** Login to your Owner's Site, and select Edit Profile, then select SiriusXM Guardian™ Payment Account.
13. **How do I find out how much longer I have on my subscription?** Contact SiriusXM Guardian™ Customer Care.  
  
You also can visit your Owner's Site and choose a subscription to view its expiration date. When your subscription is about to expire, you will receive an email or letter of notification.
14. **Can I get a refund if I have not used the entire subscription?** Prorated refunds are provided from the date of cancellation for annual plans or longer. Please see the Uconnect and SiriusXM Guardian™ Terms & Conditions for refunds related to billing plans of other lengths and other circumstances.
15. **Can I cancel a subscription before it expires?** Yes. If you have an annual subscription, your subscription will be canceled the day you cancel. If you have a monthly subscription, your subscription will be canceled on the last day of the month in which you choose to cancel.
16. **What should I do if I want to sell my vehicle?** Before your vehicle is sold to a new owner, you'll want to remove your account information. This process removes all personal information, returns the Uconnect system to its original factory settings, removes all SiriusXM Guardian™ services and account information. To remove your account information from the Uconnect system, contact SiriusXM Guardian™ Customer Care.
17. **What if I forgot to remove my account information before I returned my lease vehicle or sold it?** Contact SiriusXM Guardian™ Customer Care.
18. **What will happen if an operable LTE (voice/data), 4G (data), or 5G (data) network connection compatible with my device is temporarily unavailable?** The SOS Call and

ASSIST buttons will NOT function if you are not connected to an operable LTE (voice/data) or 3G, 4G (data), 5G (data) network. Services that required your smartphone only direct calls to Roadside Assistance Call may be functioning if you have an operable network.

## DATA COLLECTION & PRIVACY














The Uconnect system collects and transmits data which may include information about your vehicle, your vehicle's health and performance, your vehicle's location, your utilization of the features in your vehicle, and other data. The collection, use and sharing of this information is required to provide the SiriusXM Guardian™ services and is further described by the Uconnect Privacy Policy, which can be found at [www.driveuconnect.com/connectedservices/privacy](http://www.driveuconnect.com/connectedservices/privacy) (US Residents) or [www.driveuconnect.ca](http://www.driveuconnect.ca) (Canadian Residents). This information may be collected by SiriusXM® Connected Vehicle Services Inc. and shared with FCA US LLC for the purposes stated in the Uconnect Privacy Policy. Vehicle health and diagnostic information including location data

may be used by Uconnect to provide a Vehicle Health Report to you.


**Even if you cancel your SiriusXM Guardian™ subscription, this vehicle diagnostic health information, including location data, may still be transmitted from your vehicle and you may still have a Vehicle Health Report sent to you.**

Use of any of the Uconnect Services including SiriusXM Guardian™ is deemed to be your consent to the collection, use and disclosure of this information in accordance with the Uconnect Privacy Policy. If you do not want this information to be collected, used, or shared, you must cancel your Uconnect services in their entirety by contacting us as referenced in the Uconnect Privacy Policy.




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